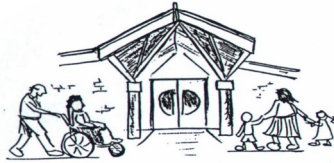


MORTIMER MEDICAL PRACTICE NEWSLETTER

April 2022

Issue No. 52



We wish everyone a very happy Easter, we hope everyone is well as we are moving into Spring. It has been a busy start to the year here at Mortimer Medical Practice including the addition of new staff and roles within the practice.

Practice News

- ◇ We welcome Stephanie this month who joined our dispensing team. She will be training with us working towards her NVQ.
- ◇ Charlotte has re-joined the team not in dispensary (although you may see her there on occasion) but as our newest Receptionist.
- ◇ We will be saying goodbye to Cat on Reception who is embarking on a new career in environmental conservation. We wish her the best of luck on her new vocation.

Primary Care Network (PCN) Initiatives

Over the last few months we have had a Paramedic, Mel who is working with the GPs in supporting home visits for those patients who can not physically able to attend the surgery for an urgent appointment.

New phone System

We are having a new phone system installed across the 3 surgeries. This will manage incoming calls and provide a call back service if you cannot wait in the queue,

All calls will be recorded for training and monitoring purposes.

We will be switching over to this system on the 03 May 22, please bare with us whilst our staff familiarise themselves with this new system.

Maintenance

Please take care in the Kingsland carpark we are currently having the fences repaired as a result of car damage. Please be patient with the workmen as they will need access to the carpark at times to carry out the repairs. And improvements

Please take care when parking, turning and reversing!

Car park

Please do not park in the marked doctor parking.

Contact Details

Please ensure that your contact details are correct and keep them up to date including telephone or mobile numbers.

Please inform us immediately of any address changes so letters are not sent to the wrong address.

Please be aware if you move outside the catchment area of Mortimer Medical Practice you will need to register with a Practice inside your new area of residence.

inform us of any house move so letters are not delivered to the wrong house.

Covid Vaccination Program

If you are over 75 years old you are now eligible to book a 4th dose of a COVID vaccination. If you want to book a COVID Vaccination please look at the National Booking system online or call 119. You must be 6 months post your 3rd vaccination.

Any housebound and care home residents will be done by the surgery. Please note we can only vaccinate the housebound member(s) of the household. Eligibility is from 6 months of 3rd dose.

5-11 year olds will be included in the next rollout. As soon as the programme begins clinics will be available through the National Booking system online or call 119.

Repeat Prescriptions

Please allow **48 hours** for your repeat prescription to be ready. It needs to be dropped off before 2pm (Mon-Fri) to guarantee the 48 hour turn around.

Dispensary is closed Saturdays, Sundays and Bank Holidays.

Surgery Closure

Kingsland, Leintwardine and Orleton Surgeries and Dispensaries will be **closed** from 12pm on Wednesday 18 May and reopen Thursday 19 May 22.

This is for essential staff training.

For any urgent enquires please contact Kingsland reception during this time

Visit our Website or join our Facebook group to receive up to date information about the practice and what is happening.

Website is mortmer.gpsurgery.net

Or

Search Facebook for 'Mortimer Medical Practice'

Looking Forward to May 2022

Trustees of
Friends Mortimer Medical Practice
Would like to invite you to a

Morning of Coffee, Cake & Chat
At Leinthall Earls Church
On Friday 13th May 2022
10.30 to 12noon

Looking forward to seeing you
Di Harris 07790327068