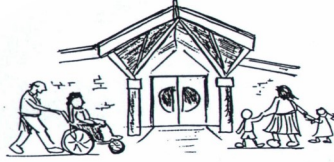


MORTIMER MEDICAL PRACTICE NEWSLETTER

June 2022

Issue No. 53



We would like to thank everyone for their patience through a challenging time for us with staff absences and shortages. Please be assured that we are doing what we can to resolve this as quickly as possible.

Practice News

- ◇ We said goodbye to Sue in the dispensary at the end of May. We wish her all the best in her future adventures.
- ◇ We will also be saying goodbye to Steph the Dispensary supervisor at the end of June. We would like to congratulate her new managerial role and will miss her after 19 years of loyal service to us and all our patients.
- ◇ Dr Corbett has taken a sabbatical and we will see her return in the middle of July.

Primary Care Network (PCN) Initiatives

If you have seen any of the Health and Wellbeing team they would welcome your feedback.

Repeat Prescriptions

Due to increase in demand, staff shortages and supply/ delivery delays we have had to take the temporary measure of increasing the repeat prescriptions to 72 hours. We do apologies for any inconvenience this may cause.

Please allow **72 hours** for your repeat prescription to be ready. It needs to be dropped off before 2pm (Mon-Fri) to guarantee the 72 hour turn around.

Dispensary is closed Saturdays, Sundays and Bank Holidays.

Car Park

Please take care when parking as we have had to repair a significant amount of damage to fences caused by vehicles parking and/or turning.

At Kingsland we will be installing rubber wheel stops to try and prevent further damage.

Please **do not** park in or block the marked Doctor spaces. They need to get into the surgery and may need to get out in an emergency.

Please **do not** park in the disabled parking bays. These are reserved for blue badge holders only!

Contact Details

Please ensure that your contact details are correct and keep them up to date including telephone or mobile numbers.

Please inform us immediately of any address changes so letters are not sent to the wrong address.

Please be aware if you move outside the catchment area of Mortimer Medical Practice you will need to register with a Practice inside your new area of residence.

Please inform us as soon as possible of any house move so letters are not delivered to the wrong house.

Patient Participation Group (PPG)

If you are interested in joining us or for more information please contact either Mrs Diane Lee; drlee52@gmail.com, or Mrs Fiona Harper; fiona.harper3@nhs.net

Aim of the PPG

- ⇒ To participate in the health improvement of the local population
- ⇒ To encourage patients to engage in their own healthcare

The next meeting will be held in Kingsland Surgery on the 07 July 2022 at 6pm. .

Recruitment

We are currently recruiting dispensing staff and an administration apprentice for the 3 surgeries and a cleaner for Leintwardine. For more information please see our website on how to apply.

Alternatively to discuss these opportunities please contact the Practice Manager, Mrs Fiona Harper at the surgery or email fiona.harper3@nhs.net

Zero Tolerance

We do not accept any abuse to staff members or patients on our premises.

Visit our Website or join our Facebook group to receive up to date information about the practice and what is happening.

Website is mortimer.gpsurgery.net

Or

Search Facebook for 'Mortimer Medical Practice'