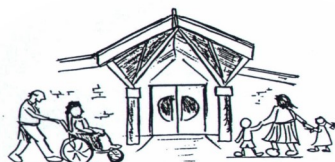


# MORTIMER MEDICAL PRACTICE NEWSLETTER

May 2023

Issue No. 58



Welcome to the latest edition of the Mortimer Medical Practice Newsletter. We have the Friends of Mortimer Practice Charity currently planning to host a coffee morning in July here at the surgery. You can find out more details in the next newsletter or on our website, alternatively you can always get the news on our Facebook page.

We are also hosting the Spring Covid Booster campaign at the surgery for more information and how to book can be found below.

## Practice News

- \* We are welcoming Christine to our reception team in June.
- \* Also in June our new GP will be starting with us Dr Dora Hemson, we are very much looking forward to working with both new members of staff.
- \* Anita will be joining the nursing team.

## Primary Care Network (PCN) Initiatives

**Hereford Remote Health (HRH)** When you contact the surgery you may be offered a telephone call with one of the HRH team.

HRH is a group of GPs, Advanced Nurse Practitioners and Physicians Associates who operate between practices, providing telephone appointment support in daytime hours.

They are highly skilled, knowledgeable and experienced and very much part of your surgery's team. All HRH practitioners have access to your full patient record. They can send prescriptions to your practice dispensary or any community pharmacy, as appropriate. This ensures continuity of care and that you get the right help for your issue or concern

This service helps to improve access to appointments  
The following types is not booked in with HRH.

- ⇒ Under 5 year olds
- ⇒ Lumps and Bumps
- ⇒ Abdominal Pain

## Spring COVID Booster Vaccine

The Cohort being called forward this spring will be the over 75 year olds and anyone aged 5 and over who are immunosuppressed.

Clinics will be held on the:

- ⇒ 13 May 2023 at Leintwardine Surgery
- ⇒ 20 May 2023 at Kingsland Surgery

Letters and texts have been sent inviting all eligible people to book. You can do this by calling the surgery and selecting option 5 (0900-1500 Mon-Fri) or book via Patient Access.

## Easter Eggs

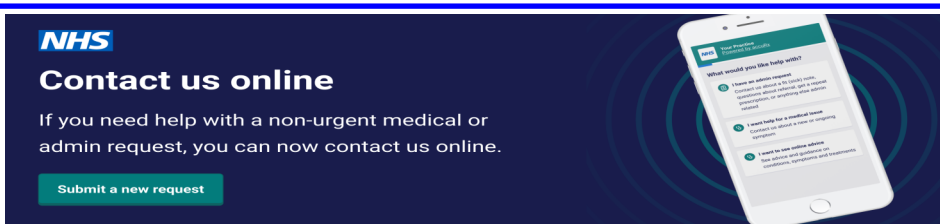
We would like to say a huge thank you to the person who donated chocolate Easter eggs and cake to the staff before Easter. This was a very kind gesture and really appreciated.

## Contact Details

Please ensure that your contact details are correct and keep them up to date including telephone or mobile numbers.

Please inform us immediately of any address changes so letters are not sent to the wrong address.

Please note if you move outside the catchment area of Mortimer Medical Practice you will need to register with a Practice inside your new area of residence.



**NHS**  
**Contact us online**  
If you need help with a non-urgent medical or admin request, you can now contact us online.  
[Submit a new request](#)

The banner features the NHS logo, the text 'Contact us online', a sub-headline 'If you need help with a non-urgent medical or admin request, you can now contact us online.', and a green button labeled 'Submit a new request'. To the right, there is an image of a smartphone displaying a patient portal interface with a list of services.

Speak to Reception for more information to access online

## Surgery Closure

The surgeries and dispensaries will be closed on the afternoon of the **21 June 2023** from 12pm and re-open 8am(8:30 Branches) 22 Jun 23.

## Hayfever Medication

The NHS is no longer prescribing medication for Hay Fever.

Items that were prescribed are available from pharmacies and many supermarkets.

## Repeat Prescriptions

Please allow **72 hours** for your repeat prescription to be ready (does not include weekends and Bank holidays) It needs to be dropped off before 2pm (Mon-Fri) to guarantee the 72 hour turn around.

If you order online please indicate which surgery you would like to collect from.

We are now asking patients to sign for their prescription again following the suspension during COVID.

Dispensary is **closed** Saturdays, Sundays and Bank Holidays.

## Bank Holiday Closures 2023/24

May Bank Holiday: 01 May 2023

Kings Coronation : 08 May 2023

Spring Bank Holiday : 29 May 2023

Summer Bank Holiday: 28 August 2023

Christmas Bank Holiday :25 and 26 December

New Years Day 01 January 2024

**For urgent care call 111**

Visit our Website or join our Facebook group to receive up to date information about the practice and what is happening.

The Website is; [mortmer.gpsurgery.net](http://mortmer.gpsurgery.net) **Or** Search Facebook for 'Mortimer Medical Practice'