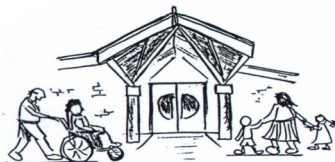


MORTIMER MEDICAL PRACTICE NEWSLETTER

February 2024

Issue No. 62



It has been a very busy couple of months. We hope all our patients enjoyed the festive period. Already we are beginning to look at the Spring COVID booster Programme and how it will be run. The planning is in it's infancy and we hope to have the direction from the NHS soon.

Practice News

- ⇒ Dr Black will be retiring from NHS General Practice after 20 years in Jun 24. We wish him all the very best for his future. He will be sorely missed by the whole team.
- ⇒ We have welcomed Lauren and Nicola to the Reception team recently.
- ⇒ Mrs Louise Burke will step down as Lead Nurse this month. She will be focusing on her minor illness and diabetes clinics. We would like to thank Louise for all the support and care she has given over the years.
- ⇒ Mrs Heather Staines will step up as Lead Nurse this month with Ms. Ivone Jarava-Delgado as her deputy.

Primary Care Network (PCN) Initiatives

- ⇒ We have a new regular visiting Paramedic join the team from this month. Melissa will with us from the 12 Feb 24

Congratulations to Daisy on passing her Apprenticeship and NVQ Level 2 in Business Management. Daisy will be staying with us and working between Reception and Administration.

Did not attend a Booked Appointment (DNA)

In January we had **129 missed** appointments where patients did not attend.

This is equivalent to **3 days** of clinic time wasted.

We do understand that at times you cannot attend your appointment. We kindly request that you let the surgery know as soon as you can if you cannot attend your appointment. We can then offer that appointment to someone else.

Health Message



You may not always need antibiotics

Antibiotics are used to treat or prevent some types of bacterial infection. They kill bacteria or prevent them from reproducing and spreading.

Antibiotics **aren't effective** against viral infections. This includes the common cold, flu, most coughs and sore throats

Mumps and Rubella (MMR)



NHS England has advised that eligible individuals who are aged 12 months to 25 years old and have not yet been vaccinated with 2 doses of MMR, will be offered a vaccine.

We will be prioritising this group, However, we are aware some people may not be vaccinated or only partially vaccinated and do not fall within this age range. When we are able to offer the vaccine to those individuals they will be notified.

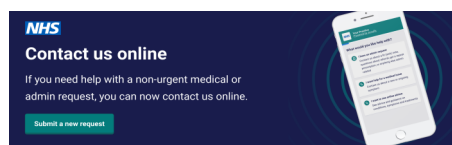
Physician Associates (PAs) in General Practice

You may be offered an appointment with our Physician Associate (PA). He can see many ailments which reception can assess based on your symptoms. Graduating from the PA course at the University of Birmingham Medical School and with over 12 years experience he supports with the high demand on daily appointments ensuring you are seen in a timely manner. He also supports our chronic disease, holding diabetic clinics in Kingsland and Leintwardine each week.

'Physician Associates are medically trained, generalist healthcare professionals, who work alongside doctors and provide medical care as an integral part of the multidisciplinary team. They are practitioners working with a dedicated medical supervisor, but are able to work autonomously with appropriate support'.
Taken from the Royal College of Physicians

Surgery Closure

The surgeries and dispensaries will be closed on the afternoon of the **16 April 2024** from 12pm and re-open 8am(8:30 Branches). This is for essential training. There will be a Receptionist available for urgent calls until 6:30pm and dial 111, as normal after 6:30pm.



Speak to Reception for more information to access online help

Repeat Prescriptions

Please allow **72 hours** for your repeat prescription to be ready (this does not include weekends and Bank holidays) It needs to be dropped off before 2pm (Mon-Fri) to guarantee the 72 hour turn around.

If you order online, please indicate which surgery you would like to collect from.

Dispensary is **closed** Saturdays, Sundays and Bank Holidays.

Bank Holiday Closures 2024/25

Easter 29 March– 01 April 2024

August Bank Holiday 26 August 2024

May Bank Holiday 06 May 2024

Christmas 25 and 26 December 2024

May Bank Holiday 27 May 2024

New Years 01 January 2025

Visit our website or join our Facebook group to receive up-to-date information about the practice and what is happening.

The Website is; mortimer.gpsurgery.net Or Search Facebook for 'Mortimer Medical Practice'

N.B our website address and look will be changing in March. We will keep you informed.