



# ALTON STREET SURGERY

Alton Street, Ross-on-Wye, HR9 5AB

## Third Party – Patient Complaint Form

**The patient** (The person who the complaint is regarding)

Name: \_\_\_\_\_

Date of birth: \_\_\_\_\_

Address: \_\_\_\_\_

Email address: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Mobile number: \_\_\_\_\_

**The representative** (The person who represents the patient)

Name: \_\_\_\_\_

Date of birth: \_\_\_\_\_

Address: \_\_\_\_\_

Email address: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Mobile number: \_\_\_\_\_

Relationship to patient: \_\_\_\_\_

**IF YOU ARE COMPLAINING ON BEHALF OF A PATIENT OR YOUR COMPLAINT OR ENQUIRY INVOLVES THE MEDICAL CARE OF A PATIENT THEN THE CONSENT OF THE PATIENT WILL BE REQUIRED.**

**PLEASE OBTAIN THE PATIENT'S SIGNED CONSENT BELOW.**

I fully consent to my Doctor or member of the Management team releasing information to, and discussing my care and medical records with the representative named above.

This authority is in relation to this complaint only

Signature: \_\_\_\_\_ Date: \_\_\_\_\_  
(The Patient)