


Church Street Surgery PPG

Date - THURSDAY 14th March 2024

Time - 2.00pm at the Surgery Meeting Room

Item	Description	
1.	Welcome Apologies :	<p>Present:, Stella Baldwin, Kathleen Hill, Peter Hill, David Spencer, Keith Skirving, Robert Hart, Colin King, Di Smith Dr Pruce, Sally Hookes</p> <p>Janette Burgess</p>
2.	Minutes, Matters arising / Actions <ul style="list-style-type: none"> - PPG notes in waiting area Terms of Reference Spring meeting election of Chair, Vice Chair	<p>Minutes of previous meeting agreed. Minutes had been placed in waiting room but had been removed. <i>Will add to PPG board again this month.</i></p> <p>Terms of reference state that each spring meeting we have the election of Chair and Vice Chair. Stella happy to continue and this was supported, Di will continue as Vice Chair and Bob as Chair support. Stella was thanked for her continuing with the role of Chair.</p>
3.	Latest news re CSS, and from wider NHS Developments for CSS and nationally, to include: <ul style="list-style-type: none"> - t Access v NHS App - Waiting Room Screens 	<p>Scaffold had been erected to enable clearing of all gutters and roof repairs to be undertaken. All works now completed.</p> <p>All outstanding electrical works that needed attention have now been completed at a cost to the business more than £40k.</p> <p>New receptionist starting 19.03.24, nurse leaving 28.03.24 (no replacement planned at this time).</p> <p>Ruth Lemiech – new MD is now in post and visiting all sites.</p> <p>Two new FY2 doctors starting with us in April 2024 (this is part of a rotation FY2 = 2nd year post qualification)</p> <p>Covid spring boosters start again week commencing 15 April 2024 – over 70 and usual at-risk groups. Housebound / care home patients will be vaccinated first. Other cohorts will be contacted in the usual way via text and booking link.</p>

-  **Bewdley Medical Centre**
-  **The Church Street Surgery**
-  **Hagley Surgery**
-  **Kidderminster Medical Centre**
-  **Stourport Medical Centre**

		<p>Winter pressures overflow appointments that we were able to book into (provided by SW Healthcare) have now ended.</p> <p>Dr Pruce explained that the new GP contract has been offered out to GPs with an uplift of just 1.9% - as this would not cover the staff pay increases that GP partners pay out, it is likely that the professional bodies will vote for GPs to vote for industrial action, possibly in the autumn.</p>
4.	Updates from WFHP PPGs meeting	<p>Stella, Bob, Di, Kathleen attended the WFHP PPFs meeting on 12.03.24</p> <p>Covered the challenges being faced by GPs and across the NHS. WFHP stronger has its been a long standing partnership.</p> <p>Shows how well WFHP copes with Asthma, Diabetes and Cardio Vascular Disease.</p>  <p>PPG chairs March24.pdf</p>
5.	Callows Lane steps, lighting in winter	<p>Keith expressed concern around the lack of lighting covering the steps at the front of the building during the dark nights.</p> <p><i>Sally agreed to arrange for the caretakers to install a solar light like that in the carpark.</i></p>
6.	Procedures following Post Op concerns	<p>Kathleen explained in detail an experience that Peter recently had following early post-operative hospital discharge. Both stressed that CSS were extremely supportive. Advised that any concerns need to be raised with Worcs Acute Hosp Trust PALS who will take the concerns forward and it is outside of the remit of the practice to be able to do anything.</p> <p><i>Stella sent Kathleen the PALS link online.</i></p>
7.	Waiting Room Screens	<p>Stella raised question about patient information screens in waiting room as these have not been replaced in a number of years. The quality of the slides and readability is affected due to the age of the screens. All other sites are new builds and have up to date equipment. <i>Sally will obtain quote and raise at partner meeting to see if affordable in the current climate.</i></p> <p><i>NB. After the meeting Stella raised again with key WFHP lead, and the IT team have agreed to look at the costings to update the screens.</i></p>
	Next Meeting	<u>Thursday 13th June 2pm</u>