

February 2024 Friends and Family Feedback

All good well looked after thank you
All ok, good receptionists. Could do with larger car park !
Always listen and are proactive and helpful.
Continuity in health care leads to better health outcomes, so it would be good to see the same GP where possible.....maybe that's a thing of the past with a failing NHS
Efficient, professional, helpful.
First class service. Cannot fault it in any way
Frequent difficulty parking Clinically first class
Friendly, thorough, caring, communicative, efficient, supportive, sympathetic and invariably swift service (all with few exceptions, dependent upon individual staff members) thank you!
Getting appointments is very difficult and can be cancelled
Good and timely appointment
Great to get some things sorted and I feel confident with the ongoing treatment
Has nothing but fantastic care at Pendeen. Despite the difficulties that is well known across the NHS to get GP appointments Pendeen have always been able to see me & my family. Particularly recently when I was concerned about my 2 year old's breathing, an appointment was given for 8:30 am when I only rang at 6pm the night before.
Helpful do their best they can to get appointments, and results.
I am very satisfied with your service
I have always been served well by the surgery. No excessive waits getting through by telephone and appointments appropriately available.
I have always been treated with respect every time I have visited the surgery
I have always received good service and found the staff to be efficient, knowledgeable and friendly
Lived here 5 years very happy with our surgery and the helpful staff Thank you
My friends who live locally are already registered and all other friends live in other counties.
Sometimes difficult to get an appointment but treatment once there is good.
Surgery is good.
Surgery is well manned. All staff welcoming and professional. A credit to the NHS. Thankyou.
The dealings with the surgery over recent weeks have been very good.
They listen, patiently wait for you to explain then steer you into the nearest appointment to meet your needs
Very efficient, friendly surgery staff.
Very friendly and helpful staff
VERY grateful and pleased with yesterday's experience
Very happy. Staff always friendly and professional and do their best to accommodate your requests.
Very helpful
Very helpful and follow things through.
Was seen on time
Wonderful friendly staff who always go the extra mile to help you. Can't praise everyone there highly enough.