## Statement of purpose

Health and Social Care Act 2008

## Part 3

# Location(s), and

- the people who use the service there
- their service type(s)
- their regulated activity(ies)

### Fill in a separate part 3 for each location

The information below is for location no.:		of a total of:	1	locations
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Name of location	PENDEEN SURGERY
Address	Kent Avenue Ross-on-Wye Herefordshire
Postcode	HR9 5AH
Telephone	01989 763535
Email	karen.manifold@nhs.net

The practice in collaboration with practices in the South & West Herefordshire Primary Care Network (PCN) collectively provide health prevention and educational activities targeting specific population groups to improve access, which address inequalities or variations. We will work with our community in our PCN geography to identify fit-for-purpose premises for these outreach services ensuring health and safety risk assessments and statutory requirements are in place, which will run at variable temporary satellites, as they are available with required workforce. Eligible patients will be contacted directly by the practice to book in these services.

#### **Description of the location**

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

The building is a two-storey site with car parking facilities. All patient services are on the ground floor with level access. There are dedicated car parking spaces for the patients and also for the disabled with automatic doors at the entrance. The ground floor consists of 1 pharmacist room, 1 treatment rooms, 2 practice nurse rooms and 9 consulting rooms. We have a toilet available for patients with disabled access and a large waiting area.

On the first floor, we have a large staff room and kitchen, a Typing and Coding Office, a Deputy Manager and Care Co-ordinator's Office as well as the Practice Managers Office. This floor also has a male and a female toilet.

### No of approved places / overnight beds (not NHS)

n/a

### **CQC** service user bands

The people that will use this location ('The whole population' means everyone).

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Adults aged 18-65	Х	Adults aged 65+			X	
Mental health	Х	Sensory impairment			Х	
Physical disability	Х	People detained under the Mental Health Act				
Dementia	Х	People who misuse drugs or alcohol			X	
People with an eating disorder	Х	Learning difficulties or autistic disorder			X	
Children aged 0 – 3 years	Х	Children aged 4-12	Х	Children aged 13-18	X	
The whole population		Other (please specify below)				

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	Х
Doctors treatment service (DTS)	X
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	X	
Registered Manager(s) for this regulated activity: Dr. Susan Das		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures	Х	
Registered Manager(s) for this regulated activity: Dr. Sue Das		
Diagnostic and screening procedures	Х	
Registered Manager(s) for this regulated activity: Dr. Sue Das		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	Х	
Registered Manager(s) for this regulated activity: Dr. Sue Das		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service	Х	
Registered Manager(s) for this regulated activity: Dr. Sue Das		