

# August 2024 Friends and Family Feedback

All good thanks
Always polite and kind
Always very helpful. And try very hard when you need an appointment
At my recent appointment I received relevant and advice. I can usually get an appointment if I ring at 8am
Doctors always eager to listen and very helpful and able to get appointments
Dr Osiyemi was extremely helpful
Excellent advice from the Practice team Pharmacist via phonecall. Very clear and helpful. Grateful thanks.
First time seeing a doctor since moving from Birmingham in December i was seen promptly and had a thorough chat about my symptoms from my very pleasant competent doctor. Now Awaiting my result
Friendly efficient staff and dedicated GPs
Good service
Had a serious problem recently and everyone dealt with it great & Hospitals too
Hard to get an appointment on the day and have had to wait two weeks before now, not very good really, reception staff are as helpful as can be though.
I don't go to the GP very often, but when I had to go the gp sorted things out quickly, I had a referral to a consultant within weeks and now my condition is under control.
I found Dr Kendal a caring and reassuring doctor.
All depends on how long you have to await for an appointment
I had first class care from the Nurse Practitioners today they really helped me.
I rang for an appointment to see a Dr the receptionist was very lovely and understanding
Nice surgery, pleasant staff, doctors helpful
Very friendly and helpful reception. Phone answered in a timely fashion. Needed on the day appointments. These were no problem and I saw Nurse Practitioners and doctors. Well done Pendeen
Very friendly and helpful. The drs listen to me and help me with my conditions.
Very good service
Very helpful and professional service and support. From everyone in the surgery.
Very helpful lady on reception. Good quality GPs. It can be hard to get an appointment in a hurry, but they will always fit you in for an emergency, and no problem booking routine appointments for the following week.
Very helpful staff and friendly
Very polite staff the doctor was patient and listened and I came out feeling like I was heard