

November 2024 Friends and Family Feedback

A positive and reassuring experience. Thank you to the Practice Nurse.
Always been a good efficient practice
Always courteous and professional.
Always friendly and helpful, they went out of their way to help recently
Always very thorough
Difficult in making appointments
Dr Boughen is an excellent doctor
Dr O was extremely efficient, friendly and thorough. I have always been very happy with the surgery.
Dr. was extremely thorough and helpful.
Everybody at the Surgery is so helpful, friendly and efficient. Thank you !
Excellent receptionists. Pharmacist on location. Gp's careful but strict
Excellent service and caring doctors and staff
Excellent support
Extremely satisfied very thorough examination after fainting and needing stitches Would highly recommend.
Fabulous service!! V impressed. Thank you.
Good nurses and doctors.
Great support from this surgery.
Had a face to face appointment within a week of booking.
I have seen very helpful and caring nurse today thank you 😊
It's a great surgery and everyone who works there is fabulous. Feel very lucky to be with this surgery.
Its lovely to see my own doctor who knows me well and is so understanding of my life over the recent years. Thank you for all the helpful staff on reception.
I've been seeing Dr Kendal lately. He has been pretty thorough, with several appointments necessary to address various issues.
Last visit was very good. When seeing the doctors - regardless of which one - I am pleased with their treatment and professionalism.
Ongoing difficulty in getting an appointment.
Pendeen surgery is a good surgery in my opinion. Reception staff are friendly and professional. The doctors and nurses are very helpful and listen to me.
Pendeen surgery is the best .the doctors are amazing and so are all the staff, i can't thank them enough for all their help.
Polite helpful reception and Dr Thurgood was very good and explained things very well.
Staff are very professional and helpful. Would highly recommend to anyone
Staff very efficient. GP saw me before my appointment time. Explained everything to me.
The care from Pendeen is absolutely fantastic - Dr Kendall really took his time listening to me today and I really appreciate his time. I would have scored 'extremely likely' but I find wait times a little excessive for appts and to speak to someone on the phone. I appreciate you're all working hard though - thank you all.
The doctor we saw was fabulous! She listen, gave time, followed up when necessary and answered all my questions. Really grateful. The receptionist was also equally helpful, kind and considerate.
The dr I saw last time for my breathlessness was very thorough and very nice

The receptionist was extremely helpful & I was able to get an appointment the same afternoon
The staff care about the patients and it shows
The visit was very good and relaxing
The young doctor done a good job thanks
This was only to book an appointment, but I didn't wait long for the phone to be answered, and I was given an appointment within the week.
Today I saw a new doctor who was very caring and interested in trying to find a solution for my skin. I am very impressed.
Very efficient with the organisation of the flu and Covid jabs.
Very friendly surgery had no problems getting appointments.
Very good
Well done everyone, Dr. Alex was very good
Yet to see a GP so it's hard to comment. Admin staff have been very helpful. I've had problems becoming a new patient after my recent move to the area but that's been down to NHS I.T. glitches and my old GP surgery.