

December 2024 Friends and Family Feedback

Through un- President'd times, the surgery maintains high level of professionalism throughout, its practice to please patient satisfaction.
Absolutely excellent. I saw Helen Day the same day as I had called about a persistent and worrying cough. She was patient, thorough and very professional. During the consultation she arranged blood tests, contacted your duty doctor and Ross Hospital. She then referred me to the SDEC for the following day. All her tests proved negative as did those at the hospital. My cough has since improved so it is still not known what caused it. The SDEC has suggested that I have a consultation with a doctor with a view to seeing an ENT specialist. This appointment is fixed for tomorrow 10th Dec. All good. Thank you.
Always get an appointment when needed and nothing is ever to much trouble for the staff
Always helpful, excellent team. Well organised.
Always treated with kindness and sympathy. Very nice staff. Always helpful.
Appointment with Dr Osiyemi was very reassuring and informative. Hopefully he will stay at Pendeen.
Appt given within 24hrs. Staff always friendly and understanding. There seems to be a new appt system in place. Much better thank you
Could have done with some medication as still ill with cough and cold and lost my voice now.
Dr. Thomas most helpful and understanding with my problems and arranged with Hereford Hospital that I have appointments to investigate my problems and surgery.
Every member of staff are so kind and helpful no matter what I have ever needed and when you may not be feeling your best it means the world to a patient
Excellent service from the practice nurse and also Dr Bowen ,
Excellent service thanks
Faultless care from great people.
Happy, helpful staff
I can get an appointment quite quickly and am not left waiting for someone to answer the phone. Also Dr Das is just superb, the best Doctor I have ever met after Dr Downy
I find this practice very good well run and efficient
I was given an appointment very rapidly and had thorough examination.
Particularly appreciated speedy attention in emergency situations
Quite difficult to get appointments quickly
Same day appointment, thoroughly assessed by Helen and antibiotics prescribed, thank you 😊
Staff and doctors are so help and understanding
Staff are friendly and helpful. Last visit I had to wait 45 minutes in a very cold waiting room.
The staff at Pendeen surgery are amazing, they are fast and very helpful thank you to anyone there that comes across this.
Trying to get a routine appointment with a doctor, is very hard, the waiting time isn't very good.
Well organised