



Pershire Medical Practice

Patient Newsletter – December 2024

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Partners:

Dr Paul Ferenc
Dr Kate Moore
Dr Catherine Mann
Dr Jade Elliott
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Doctors:

Dr Emma Axon
Dr Ella Bosmith
Dr Bruno Onyeagoro
Dr Anita Patel
Dr Disha Sinha
Dr Salman Ali
Dr George Williams GP Registrar
Dr Lucy Westwood GP Registrar

Surgery Opening Hours:

Monday to Friday 8am – 6.30pm

Dispensary opening Hours:

Monday to Friday 8am – 1pm and 2.30 pm – 5.30pm.

If you find yourself unable to attend an appointment, please notify the surgery as soon as possible. This will enable us to use this time for other patients. Thank you.

What were staff doing in November at the Practice?

Reception answered 3566 calls
Dispensary issued 12,443 medications
We received, read, actioned & filed 2411 tests
We offered 7311 appointments
We received, read, actioned and filed 3830 letters for patients
Sadly, we had **113** appointments wasted due to DNA's



Please note – Christmas Opening Hours

We are only shut on Christmas Day, Boxing Day and New Years Day.

Use the NHS App or use the paper repeat prescription which comes inside your bag and pop it straight in the box on the Dispensary desk or use the white post box next to the vending machine. If you are a dispensing patient, sign up to our vending machine and pick up 24/7

[International Day of Persons with Disabilities | United Nations](#)

A disability is a condition or function judged to be significantly impaired relative to the usual standard of an individual of their group. 1 in 6 people in the world live with a disability and people with disabilities have twice the risk of developing conditions such as depression, asthma, diabetes, stroke, obesity or poor oral health.

Evidence and experience show that when barriers to their inclusion are removed and persons with disabilities are empowered to participate fully in societal life, their entire community benefits. Barriers faced by persons with disabilities are, therefore, a detriment to society as a whole, and accessibility is necessary to achieve progress and development for all. For more information click [HERE](#)



International
Day of
**Persons with
Disabilities**

3 DECEMBER

Find us on Facebook



and Instagram



Would you like to be more involved in your GP surgery?

Ask about joining the Patient Participation Group



Patient Participation Group

We are actively seeking patients to represent our patient population and join our Patient Participation Group to improve communication, share views and develop patient care and services at Pershore Medical Practice. Anyone who wants to make a difference is welcome to apply.

Interested? Can you help?

Please contact Reception for more information.

Our next NHS App hub session will take place on Friday 3 Jan, 9 til 12.

We can help you set up the App, show you how to view your health record, see recent test results and order repeat prescriptions all from the comfort of your own home. Please bring your selected smart phone or tablet and a form of identification to confirm your identity for setting up the App.



MISSED APPOINTMENTS

There were 113 missed appointments last month. If you can't make your appointment, please cancel using any of the following options:

- Call the surgery and click option 2. This is called the "check and cancel" option. You will be able to easily cancel your appointment without having to wait in a queue.
- Cancel your appointment via the NHS app or your Patient access.
- All patients with a valid mobile number will receive a text message reminder. When you receive this there will be a link you can follow to simply cancel your appointment. (If you are unsure if we have your correct or up to date number, please speak to a member of the reception team).
- If you are popping into surgery or walking by, you can cancel your appointment at the reception desk.
- Alternatively, if you cannot use do any of the above, please call the surgery and speak to a member of the reception team.

RSV Vaccine. Many are unaware of the respiratory illness 'Respiratory Syncytial Virus', which causes thousands of hospitalisations each year in babies under 1 and older adults aged over 75.

Women will be invited for the RSV vaccine for every pregnancy, and older adults who turn 75 will be invited soon after their 75th birthday. For the first year of the programme there will be a catch-up campaign, inviting all those aged 75-79 and those turning 80 between 01/09/2024-31/08/2025 for their vaccination.

You can have the RSV vaccine from week 28 of your pregnancy Having the RSV vaccination in pregnancy reduces your baby's risk of severe RSV lung infections by around 70% in the first 6 months of life.

You'll be offered the RSV vaccine once you turn 75 RSV can cause pneumonia and other life-threatening conditions in older adults, with thousands needing hospital care every year.



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