

### Prescriptions Changes

We no longer take prescriptions orders over the Reception Desk – Please use your repeat slip or alternatively complete a prescription request form which is located on the main reception desk and place this into one of the prescription boxes

**Processing a prescription takes 48 hours (2 working days)**

<u>Ordered</u>	<u>Available from 4pm</u>
Monday	Wednesday
Tuesday	Thursday
Wednesday	Friday
Thursday	Monday
Friday	Tuesday

#### Please note:

**Due to increased Practice pressures we will no longer issue any Urgent on the day prescription requests. This causes inconvenience to the smooth running of the practice and can affect patient care. Please ask our reception staff for additional details**

For ease and convenience the best way to order prescriptions is via the on-line Patient Access. Please ask reception for details.

Thank you for your co-operation, Kind regards  
Trent Vale medical Staff