



Primary Care Access Centres

Primary Care Access Centres have been set up to ensure everyone has easier and more convenient access to GP services, including appointments in the evenings and at weekends.

Local GPs practices are working together to offer patients better access to GP appointments in the following Centre's:

- Bradwell Primary Care Hub
- Haywood Primary Care Hub (Hospital)
- Leek Moorlands Primary Care Hub
- Longton Primary Care Hub
- Hanley Walk in Centre

This means patients will be able to see a GP or Practice Nurse at a time which is most convenient for them.

Appointments are available in most Hubs from 6.30pm-8.00pm Monday to Friday and 9.00am-4.00pm on a Saturday.

How to book an appointment

Patients need to contact their GP Practice as normal. Ask the receptionist to book an appointment at the preferred Primary Care Access Centres. Please share the reason for the appointment with the receptionist as some consultation types or treatment room services cannot be undertaken. The Receptionist will treat this in the strictest of confidence and will be able to sign post the patient to the most appropriate clinician or service to meet your needs.

OUTLOOK

The North Staffs Ostomy Support Group

ANNUAL PATIENT DAY AND EXHIBITION

Saturday 26th October

11.30am – 4.00pm

Bradwell Lodge Community Centre

Bradwell Lane, Porthill, Newcastle

For more information email cm.hammond@ntlworld.com

Tel: 07788 402195 or 07788 107937

Manufacturers of stoma products, and National Association representatives will be present.

Academic General Practice (AGP)

Look out for these new Research studies recruiting participants from the practice;

- 'We've got your back' – a back pain study
- Panda-S – a shoulder pain study

If you would like to know more about research, we are setting up a new Research PPG, if you are interested in joining please

drop us an email to;

academicgp.wolstanton@keele.ac.uk

Thanks for your participation!



What's new?

- **Care Navigation.** Our Receptionist are currently undergoing training to become Care Navigators. Receptionists are trained to ask for a reason for the appointment. They are then able to sign-post the patient to the most appropriate clinician or service. Did you know most Minor Ailments can be dealt with at your local Pharmacy? Local Dentists and Opticians offer emergency walk in appointments? Please ask for details.

Why not join Wolstanton's Patient Participation Group (PPG)?

Meetings take place bi-monthly and all welcome!



Complete a PPG Contact Slip for more info...



This season our PPG Group have been finding out about...

Self Care and Over the Counter Medication

Did you know most common ailments can be treated at your local Pharmacy without the need for a prescription? Many treatments are now available over the counter without the need to see your GP. Your Local Pharmacists have been trained to prescribe treatment for many minor ailments including; headaches, hayfever, UTI's (women only), sore throats, cough and colds, minor sprains, minor back ache, insect bites, sun burn, infant colic, travel sickness, warts and verruca's. Please speak to a receptionist if you are unsure, they will advise of the best service appropriate for your needs. Some Opticians and Dentists also offer a walk in service. Ask for details

Wolstanton Medical Centre

Palmerston Street, Newcastle-under-Lyme, Staffordshire, ST5 8BN

Telephone: Enquiries (01782) 627488

Appointments (01782) 627403

www.wolstantonmedicalcentre.nhs.uk

and



a Keele University Academic General Practice