

Patient Participation

Group Meeting (PPG)

Tuesday 5 April 2016

Present: John Maddison (chairman)
Margaret Wilcox
Caroline Gray
Jo Webb
Colin Eastwood
John Cooper

Apologies: Mike Turner
Sandy Turner
Gwyneth Eastwood
Lynne Cooper

1. Apologies: as above
2. Minutes of the last meeting: agreed.
3. Action points and matters arising
 - ! It was reported that the website has now been updated.
4. Correspondence: correspondence had been received from Julie Beaver in respect of the North Staffs Clinical Commissioning Group which will be forwarded in due course. It was confirmed that the application form replacing Mike Turner as chairman for the purposes of NAP had been completed and sent out.
5. Update from the practice
 - ! It was reported that Dr Burton was due to return to the surgery on 12 April following maternity leave.
 - ! Jo informed the Group that from 6.30pm on 12 April until 18 April the surgery staff would not be able to input any data on the computer system due to the installation of the new software. The surgery partners are working together to keep written records so that any disruption is kept to a minimum.
 - ! The surgery will not open on 18 April until 10am when the new system is due to go live.
6. PPG's Lifestyle/Diabetes project – the Staffordshire Hub

Colin reported that it was commonly felt that the Staffordshire Hub website, while an extremely useful site, was, at the moment, too complicated for people to use and it was difficult to access relevant information. It was agreed that the site should be simplified and once this had happened we could then promote the site to patients.

7. Reports from Patients Congress and Locality Group meetings

Jo will send on the minutes of the last meeting to members of the Group.

8. Newsletter

The next newsletter is not due to go out until September. All are encouraged to send articles to Mike who will remain as editor.

9. Any other business

John asked if the surgery planned to offer online prescriptions in the event the proposed government development went ahead. Jo confirmed that it was not being considered currently. The Group agreed that such a practice would, in any event, be risky.

10. Date and place of next meeting

Next meeting: 10 May 2016 at 6 pm, the Meeting Room, Bradwell Lodge