

Patient Participation Group Meeting (PPG)
Wednesday 7 September 2016 at 6pm

Present

John Maddison (chairman), Margaret Wilcox, Mike Turner, Julia Stanway, Jo Webb

1. Apologies
Colin Eastwood, Gwynneth Eastwood, SandyTurner, Caroline Gray, Janet Wright, Lynne Cooper
2. Minutes of the last meeting: agreed.
3. Action points and matters arising
 - Full list of members – action continuing – John to liaise with the surgery and the Secretary
 - Mike to research an A5 sheet re the PPG for the New Patient pack – Janet to liaise with him re the NAPP website version – action continuing
 - Fun quiz following Awareness week – action continuing – surgery to contact Julie Beevor (Midlands and Lancashire CSU)?
4. Correspondence:
 - See the email sent on Friday 14 October
5. Update from the practice
 - The new phone system has experienced some teething problems
 - See the web-site for details of current practice staff
 - Registering for the electronic prescription service is now available
 - A pharmacy research student has enquired about access to the surgery (Mike Turner has the details)
6. PPG's Lifestyle/Diabetes project – the Staffordshire Hub
 - No update
7. Reports from Patients Congress and Locality Group meetings
 - John had attended the Newcastle Central Patient Locality Meeting on 6th September 2016 at 5.30pm at the Newcastle Fire Station at which David Hardy (of the Audley Practice) shared with the group an insight into how the Newcastle North Patient Locality Group works and information about his own PPG. Grant Williams spoke about his activity as a Shadow Governor of the Royal Stoke University Hospital and will be speaking about this at a meeting of the Village Surgery PPG on Monday 26 September to which other PPGs are invited.
8. Newsletter
 - The September Newsletter is nearing completion and will be issued after the Flu vaccine has become available.
9. Any other business
 - John commented about other surgeries' use of TV screens in waiting rooms and offered to undertake research and send the results to Lynne for consideration.
10. Date and place of next meeting
Next meeting: **TUESDAY 18 OCTOBER** from 6-7pm, the Meeting Room, Bradwell Lodge (later changed to **TUESDAY 25 OCTOBER**)