



Information on medicines supply

Your local pharmacy team works hard to make sure that you get the medicines that you need, but like many other pharmacies across the country – sometimes experience difficulties in sourcing medicines.

To find out more on the following questions;

- Why is my medicine out of stock?
- I can't get my medicine from my usual pharmacy but another pharmacy has it – why is that?
- Why are my new tablets a different size, shape or colour?

Visit this website: <https://bit.ly/2EaazMb>

As we prepare to say goodbye to Lynne Cooper, Practice Manager at Wolstanton Medical Centre, Lynne provides a few words reflecting on the last 25 years at the practice;

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We wish Lynne well, as she enters the next exciting stage of her life, and we'll hear from Carrie Stockley, the new Practice Manager in the Spring edition.

Phlebotomy Services

As off the 22nd October 2018 all phlebotomy bookable appointments at the following locations, can be made by calling the UHNM central booking line on **01782 674242**

- Hanford Health Centre
- Longton Cottage Hospital
- Blurton Health Centre
- Fenton Health Centre
- Longton Health Centre
- Stoke Health Centre

“Always remember you are absolutely unique; just like everyone else!”

– Margaret Mead

Academic General Practice (AGP) Update



Over the last few weeks the practice has been hosting a research study called the **AC DC Study** - maybe you participated in this?

The study aimed to see whether patients felt it was acceptable to answer brief research questions, whilst in the general practice waiting room.

Thanks for your participation!

The AGP is now tweeting @KeeleAGP



What's new?

- An automated check-in screen is now available in reception. Please use this facility to check yourself in for booked appointments.
- Digital display screens have been placed in our two main waiting rooms.

Wolstanton PPG have been busy this last quarter!

Have you seen the new patient leaflet in waiting rooms?



Why not join Wolstanton's Patient Participation Group (PPG)?

Meetings take place monthly and all welcome!

Complete a PPG Contact Slip for more info...

This season our PPG Group have been finding out about...

Shropshire . Staffordshire . Cheshire Bloodbikes

An urgent volunteer service providing transportation of blood products, for free, to NHS hospitals across Shropshire, Staffordshire and Cheshire.

They provide an urgent, on call delivery service for NHS hospitals that is fast, flexible and completely free of charge. A dedicated team of volunteers who, in addition to giving their time and energy running the service also raise funds to keep the bikes on the road. They are entirely donation funded.

Find out more here; www.sbbgroup.org.uk



Wolstanton Medical Centre

Palmerston Street, Newcastle-under-Lyme, Staffordshire, ST5 8BN

Telephone: Enquiries (01782) 627488

Appointments (01782) 627403

www.wolstantonmedicalcentre.nhs.uk

and



a Keele University Academic General Practice