**Accessible Information Standards**

The Accessible Information Standard aims to make sure that people who have a disability, impairment or sensory loss get information that they can access and understand, and any communication support that they need from health and care services.

Please let us know if you have any information or communication needs that our service needs to be aware of.

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| --- | --- | --- | --- |
| **Full Name** |  | **Date of birth** |  |

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| Please advise us of your situation: |

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| **Method Requirement** | **Indicate method of communication** | **Please specify** |
| Communication Support | **Examples:** Uses sign language / British sign language, uses lip speaker, uses makaton, written, uses personal audio, uses electronic note taker |  |
| Requires Communication Professional | **Examples:** requires sighted guide, Interpreter needed (British Sign, Makaton etc), needs an advocate, requires manual alphabet interpreter |  |
| Requires Specific Contact Method | **Examples**: Telephone, text, letter, email, audible alerts, visual, contact via carer |  |
| Required Specific Information Format | **Examples**: verbal, easy read, braille, written information in larger font size |  |

If you wish to discuss any individual requirements please see our reception team or Office Manager in confidence.