

New Patient Registration

New patients are required to complete a questionnaire providing details of medical history. This acts as useful information until your records arrive from your previous GP. Forms are available at reception and online.

Appointments

To arrange an appointment please call the surgery or book online using the NHS App.

Extended Hours

Some pre-booked appointments are available on a Monday morning at 7.45am and Monday, Tuesday and Friday evenings between 6.30pm and 7.00pm. We also offer pre bookable Saturday morning appointments.

Telephone Advice

If you feel an appointment is not necessary, you can discuss your problem with our receptionist who will contact your doctor, or our website where you can send a message directly to your doctor. Any information discussed will remain confidential

Disabled Accessibility

We aim to provide accessibility to all our patients by having a range of facilities including disabled parking, ramps, automatic entrance doors, a lift and disabled toilets.

Useful Contacts

Balance Street Health Centre

Balance Street, Uttoxeter, ST14 8JG

Tel: 01889 562145

Dispensary: 01889 568855

Email: balancestreet.practice@staffs.nhs.uk

Hospitals

Burton Hospital 01283 566333

Derby Hospital 01332 340 131

Stafford 01785 257731

North Staffs 01782 715444

Surgeries and Clinics

Community Services 0300 323 0930

Out Of Hours Emergency Dentist

Call NHS 111 Service

Chemists

Balance Street Pharmacy 01889 562063

Boots 01889 562047

Carters 01889 564843

Tesco 0345 6779688

Websites

Balance Street Health Centre

balancestreetpractice.co.uk

Easysnip Vasectomy Clinic

easysnip.com

Balance Street Pharmacy

balancestreetpharmacy.co.uk



balance
street

health centre

A long established GP group practice,
covering Uttoxeter and the
surrounding villages

Surgery Opening Hours 8.00am – 6.30pm

Morning Surgery 9.00am – 11.30am

Evening Surgery 4.00pm – 6.30pm

Dispensary Opening Hours 8.30am – 6.30pm

01889 562145

www.balancestreetpractice.co.uk

Did you know?

We offer a wide range of services...

Travel Advice & Vaccinations- ensuring our patients have the correct vaccinations needed for travel. Forms can be found on our practice website and 8 weeks should be allowed before your departure date.

Flu Injections- available in the autumn to all patients over 65 and those at risk because of illness or occupation.

Child Vaccination- routine vaccinations are offered free of charge on the NHS to all babies and children.

Women's Health- our Practice Nurses provide advice on family planning and perform Cervical Cytology (Smears).

Vasectomy Clinic- operations are performed by Dr Barron. See easynip.com

Minor Surgery- for the removal of minor skin lesions or cysts.

Joint Injections- available for various conditions.

Phlebotomy Clinic- available each morning with our Health Care Assistant and Phlebotomist for blood tests.

Asthma & COPD- education and check-ups are provided to help control asthma and COPD.

Healthy Heart Clinic- for patients with heart disease or who have had a heart attack.

Hypertension Clinic- to check blood pressure and review medication.

Diabetic Clinic- regular check-ups and education to help control diabetes.

The Doctors

Dr O Barron MB ChB DCH MRCGP DFSRH MBANSV

Dr D Atherton MB ChB

Dr S Brookes MB ChB MRCGP

Dr E Wood MB BS BSc PhD DCH MRCGP

Dr L Day MBBCH DRCOG JCPTGP FSRH LoC IUT

LoC SDI

Dr H Grazza MBChB HRCGP

Community Services

ADSIS-Alcohol & Dependency 01283 741053

Adult Hearing Services 01283 566333

Midwife 01889 562145

Health & Well Being 0300 5555001

Health Services 0300 3230930

District Nurses 0300 323 0930

Community Matrons 0300 3230930

Health Visitors Hub 0300 3033924

Baby Clinic 01889 571300

Speech & Language 01283 505830

Dentist (Emergency) 111

Registrar-Births & Deaths 0300 1118001

Referral by GP only

NHS Ultrasound Service Leg Ulcer Clinic

Dermatology Pain Clinic

Community Psychiatric Physiotherapist

Primary Care Mental Desmond Clinic for

Health Workers Diabetes

MAC UK Memory Clinic Chiropodist

Community Paediatrician

Useful Information

Emergency Calls & Home Visits

Between 8.00am and 6.30pm weekdays, urgent requests for a Doctor can be forwarded to a duty Doctor by our receptionists.

If a home visit is needed the request should be made before 12.00 noon. Only emergencies can be dealt with after this time (see below).

Out of Hours

When we are closed (weekends and between 6.30pm and 8.00am weekdays),

- call the NHS 111 service

Practice Dispensary

Patients who live more than 1 mile away from a chemist are able to use our in house dispensary between 8.30am and 6.30pm weekdays. If you wish to contact our dispensary, please do so in the afternoon on 01889 568855.

Repeat Prescriptions

To order your prescription please use one of the below options;

NHS APP - Repeat medications can be ordered via the NHS APP

Pharmacy - The pharmacy that you usually request your medications from can request your prescription

Letter Box - You can post your green right hand side prescription slip through the letter box at the front of the surgery

Website - You can use the 'contact us online' form on our website to request your prescription by selecting 'I have an admin query'