

Leek & Biddulph Patient Locality Group
Notes of meeting held on Tuesday 16th July 2024

Via Microsoft Teams

Present: L Roberts(LR) Chair, I Robbins (IR), P Price(PP), M Cozens(MC), W Armstrong(WA), D Graham(DG), R Hurst(RH), E Thomas(ET) J Cox(JC), H Potts(HP), L Dulson (LD), E Shenton(ES) B Pickering(BP)

Apologies: I Jones, S Tatton, L Savage, T Parker

1. Notes of the meeting held on 21st May 2024

These were approved.

2. Matters Arising

None items covered by Agenda.

3. Medical Research –MIHR

The speaker has been rescheduled for the 17th September meeting.

4. Update on PCN developments

LD made a presentations outlining all the PCN employed staff (AARS roles) who are working across the five practices and listed their main job roles. See attached presentation.

MC asked how patients access these staff.

LD stated in all cases the staff are accessed via the Practice Care Navigator who have access to the diaries to book appointments except Social Prescriber who can be contacted by the patient or Practice Care Navigator. The OT team can only be referred by a medical practitioner i.e. GP or Nurse Practitioner.

Potential Recruitment

Frailty Nurse – having difficulty in attracting applicants for this post. Also currently advertising for maternity cover for Pharmacists and Care Coordinator roles.

5. Report of Board meeting 9th July 2024

IR attended the meeting on behalf of the Chair and reported as follows:-

The detail of much of the meeting is confidential and hence he is giving a broad view of the topics discussed by the Board.

Much debate and discussion re finances

Discussions on Capacity and Access targets, booking appointments, changes are due, targets more changes which need to be shared with patients and communication of these will be key.

Use of AI and potential uses of Leek Hospital which could be affected by decisions across the NHS locally.

Cancer Care pathway –very high priority.

IR stated that he was impressed at the way the PCN operates.

He reported that he had been in touch with Dame Karen Bradley MP regarding Leek Hospital and she assured him that this was still high on her radar.

6. Commuication

BP reported that he had now made contact with Werrington and Alton and

Tea PPG's who were very supportive of our desire to get a strong Voice on the problems of Patients in Rural areas. He now has contact at Waterhouses and hopes to be in touch early August when their Chair returns from holiday.

He has emailed the Cheadle Practices to try and make contact with their PPG Chairs but to date still awaiting replies.

BP reported that he continues the monthly slot on Churnet Sound and is hopeful of retuning to Leek Radio shortly when his contact returns after caring for wife after major operation.

7. Presentation by MPFT re Leek Hospital

The invited speakers failed to attend despite having acknowledging the invitation. BP and HP to follow up.

(Since meeting apologies from MPFT and assurance that they will be present at meeting on 17th September 2024.)

8. Update on Member PPG's

Biddulph Doctors – PP reported that 1065 out of 1500 patients eligible had had the Spring booster Covid vaccination, But there was some concern that the Practice may not be offering the Autumn booster and he hoped this would be clarified. NHS APP they had now had eleven patients out of 70 over 65's texted attend the workshops. They were arranging an AGM as they had not had one since before Covid. They are trying to get Congleton hospital to adopt software so that blood test results for Biddulph patients can be communicated speedily to GP's

Biddulph Valley – No report as Theresa was holding a PPG meeting at time of this meeting.

Park Medical – they had 30 members via text messages and the first meeting has been planned. They plan to hold meetings Tuesdays alternating with Wednesday 4.30 to 6.30 pm. expected attendance 20 to 25.

Moorland – DG reported that they had recently held AGM but no new members coming forward to take Officer posts. Guest speaker was GP with specific responsibility for training Clinicians on placement from Keele University. Also planning a short Practice survey to compliment PCN organised survey.

Leek Health Centre

MC reported that sadly they had lost their Secretary but Lind Tweets had stepped into the role and hopefully would be confirmed in this post at their upcoming AGM. They are seeking to recruit new members as they are down to 13 active members and some digital members who are not really contributing. He agreed to contact Dame Karen Bradley to try and organise a face to face meeting with her and invite other PPG reps to the meeting.

9. Any other Business

IR outlined the letter he had sent to Sally Clarke concerning the recruitment of two voluntary Patient Safety Advisors to cover the whole of Staffordshire and SoT. He explained how diverse the county is and with a population of over 1 million two representatives is totally unrealistic when compared with the number of councillors representing the public across all the district and county councils. He suggested that the PPG's across the area could be used as a patient voice. BP to circulate letter to members.

Out of Hours Pharmacy – IR stated that we used to have cover in Leek up to 10pm with Lloyds in Sainsbury's but since the closed this branch no cover after normal shop hours. BP reported that the Moorlands Pharmacy and Fountain Street cover Saturdays and extended access hours but no cover for Sundays. LD to contact Officer responsible of Pharmacies at ICB to determine situation.

10. Date and time of next meeting

Tuesday 17th September 2024 13.00 to 15.00 - Guest Speakers from MIHR and MPFT re Moorland Hospital

