Good "The doctor I saw, listen to what was wrong with me, and suggested way to go forward" Nothing at the moment "Yes, my comments can be made public (they will always be anonymous)"

Good The Dr was professional and understanding I explained that I had ran out of my inhalers and that my symptoms had returned. She issued me with a prescription for my inhalers and reminded me to book an appointment for review with the asthma nurse and explained that following this my inhalers could be added to my repeat prescription so I would be able to order them via the NHS app as I aleady do my HRT and would not run out in the future. My appointment was 12pm I was not seen till 12.20 if not later. It would be nice if I could have been informed possibly by reception that the Dr was running over giving me the option to wait or reschedule as patients do also have commitments and responsibilities in their life .If I was 20 minutes late for my appointment I would not get seen. "Yes, my comments can be made public (they will always be anonymous)"

Good Very quickly diagnosed and helped "Yes, my comments can be made public (they will always be anonymous)"

Good "Yes, my comments can be made public (they will always be anonymous)"

Good No issues with appointment. Prompt response. Unsure how to check in. Receptionist busy to advise. "Yes, my comments can be made public (they will always be anonymous)"

Good No issues with appointment. Prompt response. Unsure how to check in. Receptionist busy to advise. "Yes, my comments can be made public (they will always be anonymous)"

Good Was able to get appointment to see a doctor same day "Yes, my comments can be made public (they will always be anonymous)"

Good "Had an appointment, on time, thank you 😊" "Not a lot, working well 👍" "Yes, my comments can be made public (they will always be anonymous)"

Good All good. "Yes, my comments can be made public (they will always be anonymous)"

Good "Yes, my comments can be made public (they will always be anonymous)"

Good "Yes, my comments can be made public (they will always be anonymous)"

Good Helpful and friendly! "Yes, my comments can be made public (they will always be anonymous)"

Good "Yes, my comments can be made public (they will always be anonymous)"

Good Nurse very pleasant and gave plenty of advice Mission trying to get past reception for appointment. Wellbeing blood test carried out . "Yes, my comments can be made public (they will always be anonymous)"

Neither good nor poor "Yes, my comments can be made public (they will always be anonymous)"

Neither good nor poor The biggest problem is getting an appointment even though i am immune suppressed ... Receptionists need to b more caring perhaps having an x nurse on hand to make final decision on whi needs to c a gp as soon as possible is something to consider!!! "Yes, my comments can be made public (they will always be anonymous)"

Poor "The system being used requires past irrelevant information regarding past cases e.g 2 negligent nurses displacing my 6th vertebrae but questions concentrating on the detail of my twice refused request for treatment. Likewise with 5 other injuries that led to polyneuropathy 2 years ago. Each case is considered as a new event with no causal link, leaving no time for examination, requiring a 2nd appointment for a hospital referral a week later. In the meantime I require paracetamol every 4 hours due to severe pain & cannot sleep. This is exactly like dialling 111." Has some feedback been given to the likes of NHS England or other relevant body? "Yes, my comments can be made public (they will always be anonymous)"

Poor Because they rang me to go to due blood test. And also took my blood pressure. "Yes, my comments can be made public (they will always be anonymous)"

Very good "On time with appointment

Doctor listened to me

As doctor wanted photo of my back, reception helped the next day because I not know how to do it on phone." "Yes, my comments can be made public (they will always be anonymous)"

Very good Kept updated with the appointment None "Yes, my comments can be made public (they will always be anonymous)"

Very good Was able to ring and see GP in the same day. Maybe have more than one telephone line as it took ages to get though . "Yes, my comments can be made public (they will always be anonymous)"

Very good The lady who did my test was very professional and reassuring. I like the text reminders of my appointments and the receptionists are helpful. Also compared to people i know who go to other gps in south Birmingham i find it fairly easy to get an appontment so i am happy with the service provided. Nothing "Yes, my comments can be made public (they will always be anonymous)"

Very good "Got same day appointment, receptionist very friendly, GP understanding and helpful." "Yes, my comments can be made public (they will always be anonymous)"

Very good "Not much people, nurse is patient and skilled" "To reduce painful, suggest to put gel instead of water while getting the tissue in cervical screening." "Yes, my comments can be made public (they will always be anonymous)"

Very good "I was very fortunate that Dr Drewer was using a PC in the main reception. Once I had explained the the receptionist what was required, Dr Drewer managed to see on the same day." "Yes, my comments can be made public (they will always be anonymous)"

Very good I was very pleased with my consultation staff vey helpful "Yes, my comments can be made public (they will always be anonymous)"

Very good My Doctor was very professional but listened to my issues and she was very caring "Yes, my comments can be made public (they will always be anonymous)"

Very good Good customer service "Yes, my comments can be made public (they will always be anonymous)"

Very good The nurse who I seen and Dr drever was very helpful I felt listened too. Over all very good thank you Nothing I was very happy thank you "Yes, my comments can be made public (they will always be anonymous)"

Very good "Yes, my comments can be made public (they will always be anonymous)"

Very good My experience I found the staff extremely efficient and approachable. "Our own life style what we should do better, food we consume and exercise weight.need a good simple plan. Day one start???" "Yes, my comments can be made public (they will always be anonymous)"

Very good I think this doctors is the best I need to move but it means losing this practice n I don't want that cus there very good at taking care of u. I can't think k of a thing to make u better this is a good practice. Xxxxxx "Yes, my comments can be made public (they will always be anonymous)"

Very good The doctor who I saw listened to me and didn't fob me off. Make sure the other doctors listen and not make a judge before you walk into the room "Yes, my comments can be made public (they will always be anonymous)"

Very good "Yes, my comments can be made public (they will always be anonymous)"

Very good Friendly staff Nothing "Yes, my comments can be made public (they will always be anonymous)"

Very good Excellent service "Yes, my comments can be made public (they will always be anonymous)"

Very good Very professional "Yes, my comments can be made public (they will always be anonymous)"

Very good "I have never had a situation that you haven't sorted out for me. You guys are very personable, kind and polite to me." I can't think of anything on the top of my head at the moment. "Yes, my comments can be made public (they will always be anonymous)"

Very good It was a very thorough appointment which helped me be reassured but still have to wait for results Nothing could have been done better "Yes, my comments can be made public (they will always be anonymous)"

Very good "Yes, my comments can be made public (they will always be anonymous)"

Very good "Yes, my comments can be made public (they will always be anonymous)"

Very good "The receptionist is very polite, professional and helpful. The doctors are the same" Give doctors more time with patients "Yes, my comments can be made public (they will always be anonymous)"

Very good Receptionist listened and seemed like she cared and was able to get me an appointment which was very reassuring and meant a lot to me as i am a worried cancer sufferer thank you so much 10 out of 10 Nothink this it was fantastic "Yes, my comments can be made public (they will always be anonymous)"

Very good Lovely doctor "Yes, my comments can be made public (they will always be anonymous)"

Very good Very good service and a very nice Dr Could not be better "Yes, my comments can be made public (they will always be anonymous)"

Very good Doctor is very patient even we don't know English. She checked my child very detailly and carefully. "if can reduce the waiting time of calling, then it will be better." "Yes, my comments can be made public (they will always be anonymous)"

Very good "Yes, my comments can be made public (they will always be anonymous)"

Very good "All Staff very efficient,helpful and pleasant." "Nothing, all good." "Yes, my comments can be made public (they will always be anonymous)"

Very good "Very friendly nurse, receptionist very friendly too make you feel at ease" "Yes, my comments can be made public (they will always be anonymous)"

Very good The nurse I met was friendly and helpful. "Yes, my comments can be made public (they will always be anonymous)"

Very good Was able to be seen straight away .. "Yes, my comments can be made public (they will always be anonymous)"

Very good Because I got all information I need Only appointment "Yes, my comments can be made public (they will always be anonymous)"

Very good The Nurse was very professional and friendly in her care of me Nothing at this time "Yes, my comments can be made public (they will always be anonymous)"

Very good Was seen on time and very friendly nurse "Yes, my comments can be made public (they will always be anonymous)"

Very good I always have a good appointment with doctors or staff in the 12 almost 13 years ive been attending "Yes, my comments can be made public (they will always be anonymous)"

Very good Excellent service provided by Dr driva ..who drained my knee ..so gentle and professional I am honestly very happy with the service provided by this surgery "Yes, my comments can be made public (they will always be anonymous)"

Very good We have excellent service from all the staff over the last 3 stressful years "Yes, my comments can be made public (they will always be anonymous)"

Very good "Excellent doctor, was seen and didn't need the injection that day, booked me in for 2 weeks time , very professional" On this occasion nothing "Yes, my comments can be made public (they will always be anonymous)"

Very good Helpful Nice service thanks "Yes, my comments can be made public (they will always be anonymous)"

Very good The use I saw was very polite on greeting me asking me how I am and she was very polite I can't think of anythink that you could of done better thanks anita tuzzio "Yes, my comments can be made public (they will always be anonymous)"

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Very good The use I saw was very polite on greeting me asking me how I am and she was very polite I can't think of anythink that you could of done better thanks anita tuzzio "Yes, my comments can be made public (they will always be anonymous)"

Very good Well organized and conducted in a professional manner. Everything perfect "Yes, my comments can be made public (they will always be anonymous)"

Very good "Yes, my comments can be made public (they will always be anonymous)"

Very good "Yes, my comments can be made public (they will always be anonymous)"

Very good Didn't know who she was by she listened to me and what I thought was wrong and sorted it Told me her name "Yes, my comments can be made public (they will always be anonymous)"

Very good "Yes, my comments can be made public (they will always be anonymous)"

Very good Great doctor "Yes, my comments can be made public (they will always be anonymous)"

Very good Very pleasant answers all questions "Yes, my comments can be made public (they will always be anonymous)"

Very good I didn't have an appointment and the GP managed to squeeze me in very grateful "Yes, my comments can be made public (they will always be anonymous)"

Very good Not long waiting and doctor was friendly "Yes, my comments can be made public (they will always be anonymous)"

Very good "I was seen on time,the Dr answered all I wanted to know" At this moment nothing. "Yes, my comments can be made public (they will always be anonymous)"

Very good I was treated quickly and efficiently "Yes, my comments can be made public (they will always be anonymous)"

Very good Very good doctor felt listened too and helped me out great with my tablets. Dr dreaver very good doctor. "Yes, my comments can be made public (they will always be anonymous)"

Very good I was treated very well and was home soon after Every thing was done to make me relax and the nurse was excellent "Yes, my comments can be made public (they will always be anonymous)"

Very good Because I received first class treatment. Covered everything I wanted to know. "Yes, my comments can be made public (they will always be anonymous)"

Very good "Yes, my comments can be made public (they will always be anonymous)"

Very good Staff do everything that they can to help "Yes, my comments can be made public (they will always be anonymous)"

Very good "Yes, my comments can be made public (they will always be anonymous)"

Very good "The recent help from the receptionists was first 🥇 rate.

Doctor also" "Tea and ☕ toasted tea cakes, sounds good" "Yes, my comments can be made public (they will always be anonymous)"

Very poor "Because the nurse hurts me when she did the blood test

It was bad hurts my arm for 3 days" "Yes, my comments can be made public (they will always be anonymous)"