Good The Dr. was pleasant and friendly. It was easy to converse with him. Nothing "Yes, my comments can be made public (they will always be anonymous)" Checked

Good I was listened to by Jo Drever who was very thorough and checked about my suitability for the Covid jab. Appointment was half an hour late which wasn’t good. "Yes, my comments can be made public (they will always be anonymous)" Checked

Good "Yes, my comments can be made public (they will always be anonymous)" Checked

Good Everything was smooth and fast. None for now. "Yes, my comments can be made public (they will always be anonymous)" Checked

Good The doctor was very helpful and even suggested other medication to help with her ibs Get more doctors like him "Yes, my comments can be made public (they will always be anonymous)" Checked

Good "Dr was very thorough.

He would of scored very good. But there are some restrictions on the medication that could of been provided but I never fit into morbidly obese guidelines." For sometimes do legislation to look outside the Box. "Yes, my comments can be made public (they will always be anonymous)" Checked

Good Doctor was good and listen to what I said the only bad was the 20mins I was trying to get through on phone Answeing phone and making more lines available "Yes, my comments can be made public (they will always be anonymous)" Checked

Good Very interested in sorting out any concerns No very patient "Yes, my comments can be made public (they will always be anonymous)" Checked

Good Did not have to wait "Yes, my comments can be made public (they will always be anonymous)" Checked

Good "Yes, my comments can be made public (they will always be anonymous)" Checked

Good "Yes, my comments can be made public (they will always be anonymous)" Checked

Good It's difficult to get the appointment but once you get there medical staff are helpful Reception staff needs to understand the reasons when patients requesting to book the appointment to see GP in person "Yes, my comments can be made public (they will always be anonymous)" Checked

Good It's difficult to get the appointment but once you get there medical staff are helpful Reception staff needs to understand the reasons when patients requesting to book the appointment to see GP in person "Yes, my comments can be made public (they will always be anonymous)" Checked

Good Managed to get an appointment on the day which helped me get better quicker as very stressful that when you have to wait it makes you feel more poorly. "Not this time.

But more appointments are needed to see people.

And if people don’t turn up it’s a black mark against them. 3 strikes and they have to find another dr... only fair on others who really need the appointments" "Yes, my comments can be made public (they will always be anonymous)" Checked

Neither good nor poor Gp sent Prescription over for 2 weeks course instead of a month supply they now expect me to pay again for no error of mine Check Prescriptions are sent correctly over to chemist "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good very patient with my kid "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good "Because i had a face to face appointment, good to see its a GP surgery seeing patients again" My experience was fine. "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good "Visiting the surgery found it very easy to sign in. Everything looked clean and tidy. No need to speak to any receptionist. Saw the nurse to have a blood sample taken, who was very efficient and knowledgeable.

Thank you." "The full time use of the television screen, in my opinion would be tremendously helpful, just imagine all the preventative health issues which could displayed, including leaflets for the patients to take home and implement." "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good prompt appointment and treatment "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good It was welcoming and time saving. "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good The attending Nurse was pleasant and customer-centric in her approach. Same goes for the lively Receptionist at her desk. N/A "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good "Booked for flu vaccine Clare

 Had time to speak to me as I was very breathless and also did my bloods booked for me next day" All good well done "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good You all way try your best to find out what is rong as yet one there as given me a reason to you a rubbish grading As yet no reason to you could have done better as things have been good so far "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good Claire was very welcoming and professional 😊 Nothing all excellent "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good Had a pontinment very good "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good Dr was very pleasant and professional Nothing "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good "I called the doctors at 9.20 and got an appointment for 12.30 that day. I think that is pretty amazing. My appointment was with Jo, she addressed the reason for my appointment and put my mind at ease. Therefore also 2 other things l wanted to discuss. Which she was very happy to help me with and at no point did she make me feel that she was rushing me out to see the next appointment or that l was taking up too much of her time. I left the surgery feeling very positive and that l had received all the help l needed, and to not hesitate to comeback if l needed any further help. Thank you for your tomeand support Jo." "No,l was very happy with the service l received from my initial telephone call to leaving the surgery." "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good "My concerns were well addressed, with great professionalism. I felt a sense of acceptance and honor." So far so good "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good The doctor was amazing ! So attentive! I believe he diagnosed my son perfectly. Very friendly and kind ..I would love it if he could be our permanent doctor. Please tell him we said thank you so much No - the whole service from phone call to appointment was amazing. It did take quite a while for the meds to reach the pharmacy which worried because they were due to close. I had to call the pharmacy and the doctors several times to chase it but I got them in the end. "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good Always there for me when needed and helpful For me now that the phone system is sorted all is good "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good Very helpful Nothing "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good Dr. Cameron did a good consultation and was polite All good "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good Easy to book appointment via text received. Was seen at appointment time and the nurse was excellent with my Daughter. "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good Dr Cameron was helpful and polite. He did a good consultation. "All good, at my recent appointments." "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good The GP was very nice and calming "The GP/Nurse was more than helpful and as far as I am aware, I couldn't see/hear any issues and such a pleasant surgery." "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good Because you verygoodno No nothing "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good She was v help ful and polite "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good Courteus and attentive service Not really "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good Quick to be seen None "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good Already have done so Nothing very clean and polite "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good "They came out yo see me on the time that was given to me, and it was clean and tidy" "Nothing, I was please with the service that was given, he allowed me to tall me how I was feeling with confodens, I felt safe and listened to" "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good "I saw Jo who came across as caring and genuinely interested in what I had to say. She was informative, very helpful and I felt listened to. Thank you 😊" "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good The Dr was very patient & listened closely to what I had to say. She examined me & put my mind at rest that it wasn’t anything serious. She was also very understanding & sympathetic when I got upset talking about my very hectic & trying day to day life. I am a main carer for an 8 year old grandson with autism & adhd & life at times is a struggle. She let me talk & I came away feeling less stressed than when I’d arrived. Please thank her for me!! "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good "I dont go to the doctors much , however when I do have to go I always find this surgery super helpful, each doctor I have had has always been professional and very understanding" "The doctors and nurses , reception staff are all lovely. I feel very privileged and lucky to have such a lovely practice in my area." "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good Excellent professional service and explained everything in simple terms and really listened to my problems Nothing "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good On time and friendly helpful service N/A "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good Punctual and efficient. "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good "I got the service that I expected, and was happy with it, very efficient." Nothing comes to mind. "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good Very friendly and helpful Everything was great "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good Reception staff are welcoming and the gps are friendly plus the resources that are on offer are very helpful Nothing "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good Never had a problem with Dr Hayden always very helpful and understanding. "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good Because I was listenind to "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good Excellent service More staff "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good You asked "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good "Dr very good and understood I had few problems .And doing ref to hosp

For one of them" All good "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good Dr Uren was very caring dealth with my issues very well .Referring me to hosp re one problem . At this time it was all good "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good "Got in quick, all very good." All OK "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good I felt I couldn't of be more happy with the doctor I seen very pleasant & was able to sort out what was wrong with me over all very happy Nothing I was truly happy with the way I was treated & cant fault the care I had very happy 😊 "Yes, my comments can be made public (they will always be anonymous)" Checked

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Very good "It was good to have a face to face appointment with Dr Haiden, I did not want to visit the surgery but it was needed and I have been suffering from stress for a few years now and Dr Haiden was great with diagnosis and putting mechanisms in place to get back to where I should be as well as a follow up." "To be honest I’m 50!now and been part of the surgery since a child. I think some of the front of desk need to realise that they’re not medical professionals and certain circumstances require face to face consultation, which seems to be a reluctance to assist with depending on who answers the phone" "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good He done what I asked for Northing all good "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good Very sincere & helpful Nothing "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good Very sincere & helpful Nothing "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good Got me in for appointment straight after blood test ..and referred me for a further test "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good I saw doctor Hasan very good professional thorough and respectful "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good Amazing doctors. Listen they care and look after their patients above and beyond. Couldn’t wish for better. Receptionists are amazing too. Just amazing as it is. "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good "Now that Covid is a slightly distant memory, the surgery appears to be slowly returning to normal. The new telephone system is very good No more calling the surgery at 8-35 am to get a recorded message saying this surgery is now closed" Nothing stands out at the moment "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good Smooth and good customer service "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good Receptionist lovely helpful gave me apt for next week .Nurse taking my blood excellent spoke about test and BP reading I have no complaints "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good The care I got was good None as my visit was good. "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good No waiting time and nurse was lovely "Yes, my comments can be made public (they will always be anonymous)" Checked

Very good Everything was on point… "For now,it’s all good." "Yes, my comments can be made public (they will always be anonymous)" Checked

Very poor "Because I had to demand a face to face as the doctor wanted me to send pictures

Please tell me how doctors can diagnose and prescribe from speech and pictures" See people and listen and stop being so arrogant "Yes, my comments can be made public (they will always be anonymous)" Checked

Very poor Because I’ve been a patient for 45 yrs and the service I get is always poor Maybe see patients at the allocated times when the surgery is empty and have no previous patients "Yes, my comments can be made public (they will always be anonymous)" Checked