

Additional services available within the practice

In addition to the usual doctors service the following are also available:

Minor Surgery
ENT clinics
Ear syringing
Ophthalmology
Audiology
Well Woman Clinic

Update on Little Ripley Nursery

Building work is due to commence on the nursery this month with an expected opening date in the summer.

Future talks from community groups at the meetings

A representative from St Giles Hospice will be attending our next meeting in April to talk about support service available in the Sutton Coldfield area.

At the July meeting a pharmacist will attend to talk about low clinical value medication.

Magazines

If anyone has magazines they no longer need the surgery would welcome them for the waiting area. If you have any please just leave them on the tables in that area.

The latest meeting of our face-to-face Patient Participation Group (PPG) was held on Friday 18th January 2019.

Food bank contribution

The practice staff decided at Christmas to donate to a food bank instead of sending each other Christmas cards. They contacted a local group to ask what items they required and these were bought by the staff and donated. Those present at this meeting congratulated the staff on this excellent idea which may be repeated in the future.

Extended access to Nurses and GP appointments

Nurse appointments are now available 6.30pm - 8.00pm Monday to Friday and patients are reminded about the access to the out of hours GP service which is available at these times but also 9.00am - 2.00pm on Saturdays and Sundays. This is a pilot scheme in conjunction with GP surgeries in Sutton Coldfield, Erdington and Kingstanding and will be held at the Poplar Surgery in Holly Lane. Appointments can only be made by telephone on the usual contact number.

Requests to see particular doctor.

For clarification: if a female patient wishes to see a female doctor or male patient wishes to see a male doctor this can be arranged directly with the surgery and patients do not need to see their own GP first.

**COME AND JOIN THE PPG WHERE YOU CAN LEARN
WHAT INITIATIVES THE PRACTICE IS INVOLVED IN
AND HAVE YOUR YOUR SAY. ASK AT RECEPTION.
WE MEET 4 TIMES A YEAR ON FRIDAYS FROM
1.00PM FOR ABOUT AN HOUR.**

