

Lapal Medical Practice Patient Participation Group Record of Meeting held on Tuesday 12th September 2023

Present: PL, CS, DS, JS, JillS, JSt, CC, SB.

Apologies: HT, DF

Minutes of the last meeting: were signed as a true record.

Practice News: Flu jabs will start at the Practice this month, another text will be sent out in the near future with further dates for flu jabs to be booked at the Practice. The same will happen for the forthcoming Covid jabs at the Practice.

The new web site is available, now run by a different company. Initially DS will send articles for us but will give the email address to HT so that she can liaise with the company in the future.

There are some appointments available to book on line, and the uptake for these is rapid. Appointments will continue to be available on line. The NHS App has all the relevant personal information. Appointments have to be made available either on line, on the web site, by phone or in person at reception. Going forward people will be triaged by a doctor, from a cumulative list, from all of the above, as per government guidelines.

Future Newsletter: Due to unforeseen circumstances this is currently on hold, and will recommence as soon as practically possible.

AOB: Discussion followed regarding how the PPG can further support the Practice. A suggestion was made for members of the PPG to attend the flu clinic on Saturday 7th October, which would give the opportunity to engage with patients and gain their opinion for future events and awareness sessions etc.

Date of Next Meeting: Tuesday 5th December 2023 at 6.30pm

SB/PL 12.09.2023