



**Lapal Medical Practice Patient Participation Group
Record of Meeting held on Tuesday 17th September 2024**

Present: PL, CS, DS, TH, DSm, DF, JS, CC, Jills, HT, JSt, SB.

Apologies: MJ.

Minutes of the last meeting: were signed as a true record. Apologies to JS and Jills for not receiving earlier minutes.

Practice News: CS introduced TH, who is the recently appointed Practice Manager, working alongside DS. All present introduced themselves.

The appointment system is currently being assessed. The current GP work to rule is not affecting the Practice. The telephone system is sometimes not giving the option of 'ring back' to the caller; this will be checked. Following the visit from Healthwatch the notice boards need to be 'themed' and 'suggestion and outcomes' displayed, therefore TH is looking at this at the present time to ensure all requirements are met.

Newsletter: An excellent and informative last newsletter, thanks to JSt and CC. Ideas were requested for the winter newsletter. The newsletter has now been in existence for one year. JSt asked if some items should be replicated from last winter. PL has information from the NHS App meeting she attended this week. JS suggested including 'top tips' gained at awareness days. HT suggested the Jewish Heritage breast and prostate screening test that is available to those with Jewish parent and grand parent descendants, that should be included. This information, about the faulty gene, is already being looked at by the Practice and information will also be posted in the waiting areas. Information, which also includes other cancers, needs to be available to as many people as possible before the cut off date of 1st March 2025.

A new vaccine is available for respiratory problems that affects babies and older people (75 to 79). Flu and covid vaccines are currently available from the Practice and Manor Pharmacy, from 3rd October. The next newsletter will be published at the end of November.

Awareness Session: Will take place on 23rd October, at 6.30pm, at St Peter's Church Hall, Hiplands Road, B62 0BH. The Head Physio and Nurse, from Dudley adult bowel and bladder adult services will be the speakers, who will cover help and advice concerning men's and women's bladder problems. Information regarding the session will be displayed on the notice board and the web site. DS will check the projector so that the laptop can be used. DF will do the tea and coffee, JSt will compile the feedback form, and CC will arrange the completion and collection of the forms on the night. Permission should be gained from people attending the meeting regarding photographs being taken. JS will do the 'meet and greet' form on the night, which will include the permission, or not, for photographs.

Web Site: HT informed the meeting that the last newsletter is on the web site.

DNA's: 56 for Doctors, and 69 for Nurses, covering a month.

AOB: There is currently no 'cut off' number allowed for new patients being registered at the Practice. There are currently approximately 8,000 patients registered at the Practice.

PL attended the People Panel for the Dudley Health and Care Partnership Group meeting to 'get digital'. A full and informative meeting that 56 people attended. Help will be available to facilitate using digital access. Information and feedback will be circulated from the meeting at the end of October. This information will also be included in the newsletter. Going forward there will be quarterly People Panel meetings.

Date of next meeting: 19th November 2024 at 6.30pm.

SB\PL 19 . 09 . 24