



**2019 - 2020 GPAQ-R2 Summary Report for  
Dr PV Gudi & Dr VS Gudi West Bromwich, B70 0PU**

From 99 Questionnaires

[illegible]

		Q1 / Q30 Putting you at ease	Q2 Being Polite and considerate	Q3 / Q32 Listening	Q4 / Q31 Giving enough time	Q5 Assessing your medical condition	Q6 / Q33 Explaining your condition and treatment	Q7 / Q34 Involving you in decisions	Q8 / Q35 Providing and arranging treatment	Q11 / 36 Completely happy to see again
GP	% Saying Very Good or Good	75.5	77.6	78.6	80.6	75.5	71.4	72.4	74.5	92.5
Nurse	% Saying Very Good or Good	73.0	N/A	73.6	74.0	N/A	74.0	74.0	76.7	92.6

<b>Q9</b>	91.8	% had confidence the GP is honest & trustworthy	<b>Q37</b>	71.7	% said their GP/Nurse helps them to understand their problems very well
<b>Q10</b>	91.8	% had confidence the GP keeps information confidential	<b>Q38</b>	69.9	% said their GP/Nurse helps them cope with their health problems
			<b>Q39</b>	68.5	% said their GP/Nurse helps them keep themselves healthy

<b>Q40</b>	87.2	% of patients say their experience of this GP surgery is good, very good or excellent
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<b>Q41</b>	65.2	% of patients are likely to recommend this GP surgery to friends and family if they need similar care or treatment
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The Friends and Family Test NPS score for Dr PV Gudi & Dr VS Gudi is -3 based on 92 responses.

The score is calculated using 'proportion of patients who would strongly recommend minus those who would not recommend, or who are indifferent'.

Alternatively	65.2 %	would, and	9.8 %	would not recommend this GP surgery to friends and family
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