

NHS England : Example Easy Read Format (GP)



The NHS Friends and Family Test

The GP Surgery you visited was called:



Would you want your friends and family to come here if they needed the Doctor?



Yes



Maybe



No

Don't Know



Did the staff explain things well?



Yes



Maybe



No



Were Staff friendly and helpful to you?



Yes



Maybe



No



Did the staff listen to you?



Yes



Maybe



No



Did the staff listen to your carer or family?



Yes



Maybe



No

N/A



Were you given easy to understand information about your visit?



Yes



Maybe



No



Did the staff explain what will happen with your health care when you leave?



Yes



Maybe



No



What was good about your visit?



What would have made your visit better?

Thank You