

Accessibility Statement

This website is run by [latro](#) however the content is maintained by Palfrey Health Centre. We want as many people as possible to be able to use this website, and that means you should be able to:

- Change colours, contrast levels and fonts
- Zoom in up to 400% without text spilling off the screen
- Navigate the website using just a keyboard
- Navigate the website using speech recognition software
- Listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

Technical information about this website's accessibility

The practice is committed to making it's website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compatibility with browsers and assistive technology

This website is designed to be compatible with assistive technologies utilising the following web browsers;

- Internet Explorer
- Google Chrome
- Firefox
- Edge
- Safari

How our site looks and work is based on updated HTML, and supports the following browsers (version specific):

- Google Chrome
- Mozilla Firefox
- Internet Explorer 10
- Microsoft Edge
- Apple Safari

Technical specifications

This website relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- WAI-ARIA
- JavaScript

Accessibility widget

The Accessibility widget offers a broad selection of functions that patients can use to meet their individual accessibility needs and provides the following accessibility functionality:

- Increase Text Size
- Stop Animations
- Tooltips
- Convert to Accessible Fonts
- Highlight Links
- Larger Cursor
- Reading Guide
- Dark Mode
- Light Mode
- Invert Colours
- Text Spacing
- Colour Desaturation

Compliance status

This website aims to be fully compliant with the Web Content Accessibility Guidelines version 2.2 AA standard, with the following exceptions.

How accessible is this website

We know some parts of this website are not fully accessible:

- some images may not have a text alternative, so people using a screen reader cannot access the information.
- some online forms that are not easy for screen readers to navigate
- some links and images that are not self-explanatory to screen readers

We are actively working to address these legacy issues as part of an ongoing programme to improve the accessibility of this website with our new website provider, Iatro.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations') and the Equality Act 2010. If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

If you are based in Northern Ireland, please contact the Equalities Commission for Northern Ireland (ECNI) instead of the EASS and EHRC.

What to do if you cannot access parts of this website

If you need information on this website in a different format, please contact the practice.

Call or email us:

Email: [AccuRx message via website](#)

Tel: 01922 627788

We'll consider your request and get back to you within 30 days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, please contact the practice.

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Email: [AccuRx message via website](#)

Tel: 01922 627788

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This statement was originally prepared on 15th January 2020, and last updated on 5th June 2023. This website was reviewed in June 2023 by Tenon.io automated testing performing an evaluation of pages against all level A and AA success criteria of WCAG 2.0, or higher.