



Newsletter February 2023

Updates

You said we did!

Our new phone system is live! We have had very positive feedback from patients about this as if you are more than caller number 4 you can select a call back and we will call you back to stop you hanging on the phone! We have listened to the patient surveys and feedback and this will make a big difference when getting through! Reminder repeat prescriptions should not be ordered on the phone, please use the pharmacy, online app or email us.

Recruitment

We have a lovely new first contact physiotherapist with us Ajay! He can help you with all of your musculoskeletal issues – he has good availability – book in now!

We also have a lovely new nurse associate Jo! Jo will be seeing you for bloods, blood pressures NHS health checks and more she has lots of experience – get booked in!

Reminders

We have online appointments available daily through accurx – check out our website for more info <https://pelsallvillagesurgery.com/> or scan the QR code



We are closed for staff training from 1pm 15/02/2023 at this time if you need an appointment you can call 01922501999 or 111.

Campaigns



The latest message from NHS England is the 'Help Us, Help You' campaign encouraging people who have noticed something in their body that doesn't feel right and are worried it could be cancer to contact their GP practice. Get booked in!

The campaign is designed to address the key barriers to people seeking help, the fear around cancer diagnosis and increase awareness of the importance of body vigilance when it comes to bodily changes that could be a sign of cancer.

Dr Amole is now an accredited GP trainer this means developing other doctors skills into becoming general practitioners! It is not easy to become a GP trainer but Dr Amole's years of experience and hard work will be vital in helping the next generation of GP's grow and learn. Watch this space for updates on GP registrars! How exciting for our practice to be involved in forming the future of the NHS and beyond!