

**TUDOR MEDICAL CENTRE**1 Tudor Road Heathtown Wolverhampton WV10 0LS
T 01902 384999 F 01902 306406**LEICESTER STREET MEDICAL CENTRE**Leicester Street Whitmore Reans Wolverhampton WV6 0PS
T 01902 424118 F 01902 310087**WELLINGTON ROAD SURGERY**67 Wellington Road Bilston Wolverhampton WV14 6AQ
T 01902 494464 F 01902 576442**OWEN ROAD MEDICAL CENTRE**Owen Road Pennfields Wolverhampton WV3 0AJ
T 01902 424859 F 01902 712365

PPG MEETING

Topic: Organisation

Date: 12/10/2023

Venue: Tudor Road Medical Centre

Attendees: Operations Manager – AJ, Assistant Operations Manager – DB, CR – Receptionist/Practice Care Coordinator, EP – PCN Cancer care-coordinator

PPG Members attending: Mrs MW

Apologies: AW, SC, NS

Agenda Item	Action	By
Presentation for Prize Draw for Flu Clinic	Prizes Presented to winners	PPG Member: Mrs MW
Flu Clinics for 2023	Walk in flu clinics were held across all 4 sites this year. There have been late night and walk in clinics arranged. All clinical staff have been giving the flu vaccines during appointments,also those attending midwife appointments. Nurses are the lead for these clinics this year. We have received good Google reviews and feedback. 1,052 patients attended the walk in clinics on 23/09/2023.	TMG

<p>New Staff</p> <p>Staff Leaving</p>	<p>Dr Jeremah Oche Ochogwu Mr Faisal Saadat – Physician Associate Miss Nikita Boshle – Physician Associate</p> <p>Dr S Saini</p>	<p>TMG</p>
<p>Inhouse staff – Services available</p>	<p>Cancer Care Coordinator (PCN) Mental Health Practitioner (PCN) Health & Wellbeing Coaches (PCN) Physiotherapy (PCN) Thrive into work – (PCN)</p>	<p>TMG</p>
<p>AOB</p>	<p>Dementia information morning – PPG are asked to participate.</p> <p>Invite for PPG to come in and advise patients regarding services available and the NHS app – currently on 60% are using this.</p> <p>Online Triage- explained DNA’s- Figures are printed and displayed across all sites Mrs EP – inhouse cancer care coordinator discussed her role in support for patients and making patients aware of available cancer screening.</p>	<p>EP – Cancer care coordinator (PCN)</p> <p>PPG</p>

<p>Next meeting: To be arranged for March 2024</p>	<p>VENUE: Tudor Medical Centre</p>
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