

## NEWS

**DR MCKUHEN HAS RETIRED  
IN JULY 2021**

### NEW PARTNER

**WELCOME TO OUR NEW  
PARTNER DR REBECCA  
WILLIAMSON.**

**We have a new Advanced  
nurse practitioner Laura**

**We have a new care co-  
ordinator Lauren. She will  
be a close link for patients  
with queries regarding  
vaccinations and reviews.**

**We have 2 new  
receptionists Jo and Ann**

**A new doctor will be joining  
the practice in February 2022**



*Don't forget to book your Flu vaccination  
we are giving them here at the practice.*

# THE BEECHES MEDICAL CENTRE

## AUTUMN/WINTER NEWSLETTER 2021

### THE BEECHES MEDICAL CENTRE

#### Flu Vaccinations

Now that the nights are drawing in and the weather starts to get colder we start to think of the possibility of catching colds and flu. Please ensure that you are protected as much as possible. If you are over 50 years of age or you have underlying health conditions and/or are younger than 50 years of age with a long-term condition then you are entitled to a free flu vaccination. We are giving flu vaccines at the practice so please ring 0151 424 3101 or book your flu vaccination on-line using "Patient Access"

#### Covid vaccinations.

Please ensure that you book your covid booster vaccine. If you are 18 or over and had your second Covid vaccine three months ago or more, then you need to book your covid booster. Covid vaccines are being given at Highfield Hospital or you can book your vaccine via the National Booking Line. Any queries regarding your covid vaccine please contact 119.

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*We are open as normal for our patients, but we  
do ask our patients to wear a face covering  
when entering the building.*

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### WE ARE STILL OPERATING A TRIAGE SYSTEM

We are still operating a triage system where patients ring the practice and make a telephone appointment. A doctor will ring you back to discuss your problem and then make a decision about your care, which could be a prescription sent to a pharmacy of your choice, or the doctor may decide that you need to be seen. A suitable appointment will then be made for you to attend the practice.

### E- CONSULT

Our e-consult on-line consultation service is available Monday to Friday 8am – 6.30pm. You can access e-consult via our website at [www.thebeechesmedicalcentrewidnes.nhs.uk](http://www.thebeechesmedicalcentrewidnes.nhs.uk) You will receive a response within 48 hours.



## TELEPHONE LINES

We have a call queuing system which we introduced in April 2021, to assist patients so that they know where they are in the queue. We hope it helps patients to decide whether it is best to wait in the queue or ring back at a less busy time, (usually after 4pm for less urgent enquiries). Our telephone lines remain busy from 8am – 11am so why not try an e-consult if you cannot get through on the telephone. (Details above).

All telephone contacts with the practice are recorded for training and monitoring purposes.

## PRACTICE FACEBOOK PAGE

Please follow and like our new Facebook Page **‘The Beeches Medical Centre, Widnes’**

Look out for our logo (which is displayed on the left) to identify our facebook page.

The facebook page keeps patients informed of practice news and health promotions.



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## OUR WEBSITE – NEW FEATURES

We are constantly trying to improve and introduce new features on our website.

The newest feature is online reviews for Asthma and COPD patients. Patients can now submit an online review for their condition. The answers will be reviewed and we can arrange a review with a Practice Nurse if required.

Please visit the following webpage for more information;

<https://www.thebeechesmedicalcentrewidnes.nhs.uk/chronic-disease-annual-reviews/>

## WHEN ARE THE DOCTORS ON DUTY

Dr Maguire - Monday, Wednesday, Friday

Dr Forrest – Monday, Tuesday, Friday

Dr Baker – Monday, Wednesday, Friday

Dr Williamson - Monday, Tuesday, Wednesday pm, Thursday, Friday

**We wish all our patients a very Happy Christmas and a healthy 2022!**

## Contact Us

### **The Beeches Medical Centre**

20 Ditchfield Road

Widnes

Cheshire

WA8 8QS

Tel - 0151 424 3101

Email – HCCG.Beechesmc@nhs.net

Website -

[www.thebeechesmedicalcentrewidnes.nhs.uk](http://www.thebeechesmedicalcentrewidnes.nhs.uk)

**When we are closed over the festive period;**

**Monday 27<sup>th</sup> December 2021**

**Tuesday 28<sup>th</sup> December 2021**

**Monday 3<sup>rd</sup> January 2022**

**If you need medical attention during this time, please contact NHS 111.**