

THE BEECHES MEDICAL CENTRE WINTER NEWSLETTER 2023

NEWS

- Flu vaccinations are still available at the practice. Ring 0151 424 3101 to make an appointment with one of our nurses.
- Care navigation is being introduced in January 2024
- Patient call back is being introduced in February 24 to help those patients who cannot wait on the telephone.



Don't forget to book your Flu vaccination we are still giving them here at the practice.

WE WOULD LIKE TO WISH ALL OUR PATIENTS A HAPPY CHRISTMAS AND NEW YEAR

THE BEECHES MEDICAL CENTRE

Staff news

We welcome 2 new staff members who have joined our reception care navigation team, Hannah and Natasha. We also welcome our advanced nurse practitioner Amy who will be working Fridays and extra days in the new year covering maternity leave for Laura our Advanced nurse practitioner.

We welcome Olivia to our team also. Olivia has undertaken a role at the practice as GP Assistant, assisting with admin and patient care, this is a new role within the practice.

Our advanced practitioner Ben will not be available from 13.12.23 until 23.1.24 due to paternity leave as he awaits the imminent arrival of his first baby.

We also wish our nurse Steph good luck and best wishes as she commences her maternity leave on 10th January 24 to await the birth of her baby.

E- consult – no longer available, introduction of PATCHS

We now have a new system accessible to patients on our website whereby patients can access online consultations with our doctors. This is called PATCHS. Please go to our website for further details. www.thebeechesmedicalcentrewidnes.nhs.uk and register for an account with PATCHS. It is very user friendly. ☺

New ways of working in the practice for patient information Care Navigation January 2024

Our reception team will be care navigating patients to the correct service. Please be patient if they ask you more questions than usual, they are not being nosey, this is so that they can direct patients to the correct service. They are very knowledgeable and will be trained before the introduction of this service under the guidance of external staff and doctors.

Blood tests and investigations

It is vital that patients have blood tests and investigations when instructed by a clinician. Blood monitoring is vitally important for certain medications and for annual reviews. Non-compliance may result in us altering your prescriptions.



Flu vaccinations are still available

We still have flu vaccinations available for patients who are over 65 years of age or suffer with conditions such as diabetes, respiratory, heart disease or low immune system. Carers are also eligible for a free flu vaccination. Please ask at reception if you would like a vaccine. Please ring 0151 424 3101 to make an appointment with a nurse to have your vaccine.

CALL BACK introduction

We will be introducing a call back system in February 2024. This will be a new option button and will prevent patients having to wait in the queue.

Please be aware that all telephone contacts with the practice are recorded for training and monitoring purposes.

PRACTICE FACEBOOK PAGE

Please follow and like our new Facebook Page ‘**The Beeches Medical Centre, Widnes**’

Look out for our logo to identify our facebook page.

The facebook page keeps patients informed of practice news and health promotions.

When is the practice closed for Christmas?

Monday – 25.12.23

Tuesday – 26.12.23

Monday – 1.01.24

When is the practice closed for staff training?

Staff training days closed from 1pm

Thursday 22.2.24

Wednesday 20.3.24

WHEN ARE THE DOCTORS ON DUTY

Dr Maguire - Monday , Wednesday, Friday

Dr Forrest – Monday, Tuesday, Friday

Dr Baker – Monday, Wednesday, Friday

Dr Williamson - Monday, Tuesday, Friday

Dr Conley – Monday, Tuesday, Thursday