

YORK ROAD GROUP PRACTICE

YORK ROAD ▪ ELLESMERE PORT ▪ CHESHIRE ▪ CH65 0DB

Telephone No: 0151 355 2112

Website: www.yorkroadgrouppractice.co.uk | Facebook: York Road Group Practice

Instagram: @yorkroadgrouppractice

PATIENT PARTICIPATION GROUP

Minutes

23rd January 6-7pm

	<p>Welcome/Apologies</p> <p>Present – Becky Sutton, Steph (Care Co-ordinator)</p> <p>Carole, Ina, Gordon, Angela, Rachel</p> <p>Apologies – Dr Macdonald, Patricia, Marion & Trisha</p> <p>Becky & Steph Introduced their roles to new members.</p>	<p>Speaker: Becky + Steph</p>
	<p>Team and Practice Update</p> <p>Becky spoke about the practice moving to a bigger building and said this has been put on halt now, TJ Hughes is now being rented out by another service. The PCN have now moved to Stanney Lane for the foreseeable and will be there for at least 18 months.</p> <p>Cathy Bedford will be retiring the end of March and Becky Sutton will become Practice Manager start of April.</p> <p>Dr Newton has returned from maternity leave, Dr Handy started in April 2023 as a salary GP and Dr Probert is due back the end of February from maternity leave.</p> <p>On Dr Probert's return we will be offering over GP appointments in comparison to our number of patients, and we also have our ARRS roles.</p> <p>Debbie our pharmacist has left, and we are actively recruiting for that role and interviewing again the end of January.</p> <p>We have just employed two more admin apprentices.</p> <p>We have had a lot of positive feedback in practice lately, we welcome all feedback as we can learn from this.</p> <p>Our website is now under construction. All websites within the PCN are going to look the same and a lot like the NHS website, making it easy to use. We will personalise in a way that suits our practice.</p>	<p>Speaker: Becky</p>

	<p>When the website is up and running Steph will let the PPG members know and ask for some feedback from the group.</p>	
	<p>Patient Champions meeting with PCN</p> <p>PCN are now based at Stanney Lane this includes dieticians, clinical pharmacist, which everyone agreed is handy as it's close to the practice. Gordon fed back information from the Patients Champions meeting with the PCN, they had talked about the change of input into practices, for example practices now have physiotherapists, occupational therapists, dieticians, which free's the doctors for other appointments, they are trying to get patients to understand that you may not need to see a doctor for your problem and it may be more beneficial to have input from one of the PCN roles.</p> <p>Gordon informed the group that the vaccination programme led by the PCN was an overall success, patients were happy with the location as well.</p> <p>Becky said that they may look at vaccinations for shingles and pneumonia being done at the clinic as well as the double vaccination of covid and flu worked well.</p> <p>Gordon said the next Patient Champions meeting will be on 21st March.</p>	<p>Speaker: Gordon + Becky</p>
	<p>PPG Project</p> <p>The PCN have put already put out questions to the patients in the practices, which is what the PPG had planned to do. Steph said that the questions that were put forward by the group were good and we will store them to use at a later date.</p> <p>Becky would like members to decide what project they would like to take on next and put out suggestions like a book club, as this would not only get people talking about the book but also general chat and is good for people to socialise who may currently be struggling, we may get younger members join. Another idea was a park run but this would be on a Saturday morning. Becky also suggested educational sessions this could be where different ARRs roles come in and explain their roles and how it will benefit our patients.</p> <p>Carole suggested a medical history on how things have improved in Ellesmere Port and the growth.</p> <p>If you have any suggestions or have a decision on what project, you would like to pursue please let Steph know.</p>	

	<p>Agenda Items for next meeting</p> <p>Please email Steph with anything you wish to discuss in the next meeting.</p>	<p>All</p>
	<p>Any Other Business</p> <ul style="list-style-type: none"> • Carole mentioned the TV screens and how high they were and how fast the screen changed. Steph will add leaflets regarding what is on the screens into the boxes below, making sure most have the QR codes on and look at slowing the screens down. • Everyone agreed the terms of reference is ok but if we have over more than 12 members apply for the PPG, we would review this accordingly. Steph will edit this to suit. • Steph is going to chase up the next Chairs meeting held at the hospital and let Gordon know. • Gordon asked if the NHS app will still work once the new website is up and running Becky assured Gordon it would, group members agreed both patient access and NHS app is very useful. Becky is going to find out how many patients we have using the NHS app and patient access. • Carol mentioned about some pharmacies not being able to treat ear infections as she was referred to one and they were very rude. Becky informed the group that not all pharmacies have that service up and running. • Pharmacies are now doing contraceptive reviews which free's up appointments for nurses. York Road, Little Sutton and Ellesmere offer this. 	<p>All</p>
	<p>Time & Date of next meeting-</p> <p>23rd April 6pm.</p>	