



Grove House Partnership

Patient Group Meeting: 7th March 2018

Attendees:

Syd Broxton (PPG)	Ann Turner-Culverhouse (PPG)
Tony Hayes (PPG)	Stephen Dougherty (PPG)
Edward Rawlinson (PPG)	Rita Gallagher (PPG)
Beryl McWhan (PPG)	Chris Jones (RM)
Harry Howard (PPG)	Sharon Williams (BPS))
John Martin (PPG)	

1: Apologies:

Roy Brown (PPG)	Terence Watkinson (PPG)
Michael Pickstock (PPG)	Deb Kelly (PPG)
John Lawrence (PPG)	Annamarie Worrall Arrowsmith(PPG)
Sharon Hearty (PPG)	Joanne Valade (BM)

Ann took over as Acting Chair Person until Sydney's arrival.

Sharon wished to inform the Group that Christine Owen has regrettably decided to leave the Group based on personal circumstances at this time. Christine wished the Group well and Sharon has discussed the option of her of returning should she feel differently in a few months. It was felt by the Group that it would be nice to send Christine a letter to thank her for being a part of the Group.

2. Matters arising from minutes/actions of previous meeting:

- A) New name for Reception – The Group felt that they had not thought of anything appropriate apart from Administrator.

3. Wellbeing:

Chris informed the Group that Kristine, the Wellbeing Officer has now moved on from the Wellbeing team, the Practice will get a new permanent officer, but at this time we do not know who that will be. We do still have a Wellbeing Officer covering the Wednesday clinics, but they will not be attending the meetings.

4: Mental Health:

Sharon passed around a draft copy of the Mental Health booklet for the Group to look over and give their views on. The Group felt that a few numbers could be added such as Child Line and a number for rape victims, Harry also passed a Crisis number on for after 8pm. These changes will be made. The Group all felt that it would be best to take the booklet away so that they could look over it to a greater extent and discuss it at the next meeting. Sharon explained that she will send a copy to the Group members who are not present, so everyone can look over it before the next meeting.

Action: Add to agenda for next meeting.

Ted wished to express that he still felt extremely frustrated with everything he is trying to work on with mental health in Halton, felt that he is just getting nowhere and getting pushed from pillar to post. He felt that no one wants to listen and help, including people who are higher up within the NHS and Psychiatry. Ann explained that the Group is here to support him and we are all sympathetic to his situation, but these are things that the Group cannot change, they cannot change the system, but we can work on things such as this booklet that may help someone. All we can do is go with it, monitor and see if the booklet is effective.

Sharon will post out the information on the Council of Governors, which was passed around the Group back in January, to Ted as this information and the Governors may be very beneficial to him and what he is trying to achieve.

Chris informed the Group that now the waiting room has been decorated we have a new noticeboard and we want to let the Group have a significant portion of it to promote mental health services. He asked the Group to look through the draft booklet and see what information they feel would be of most benefit to display on the noticeboard.

Action: The Group to decide on what information they would like to be displayed.

5. Patient Comment Box:

No comments in the box.

6. AOB:

- 1) Sharon asked the Group what they wished to do about the April meeting that is scheduled in for Wednesday 4th April, which is two days after the Easter Bank Holiday. The Group felt that the best option would be to cancel the April meeting and have the next meeting on Wednesday 2nd May, especially as some members expressed they will be on holiday at that time.
- 2) Chris informed the Group that Dr Mark Guirguis has now started with the Practice as the new Registrar and will be with us for the next 6 months with Dr Allen being his assessor.

Ted asked that when the Practice is next looking to recruit a GP could they please consider taking someone on who is specialised in mental health.

Date of next meeting:
Wednesday 2nd May 2018
4pm – 5pm