ORDERING PRESCRIPTIONS We do not take prescription requests via the telephone.

If your doctor has authorised repeat medication you can **order** your next prescription in one of the following ways:

- Send you request through our appointments on-line service:
 https://patient.emisaccess.co.uk
- Send your request through the NHS App
- Fill in a repeat prescription order form (available at Reception) and post it into the box at Reception,
- Tick the items on the white tear-off slip from a previous prescription and post it into the box at Reception.
- Write to us at the address overleaf. Please enclose the same details as outlined above.

Electronic Prescriptions

Did you know that you can sign up with any Pharmacy for your prescription to be sent electronically direct to them. The prescription will be ready in your nominated pharmacy 48 hours after your request has been put in. Speak to your chosen Pharmacy or a member of our Reception Team to nominate a Pharmacy.

lf you order your prescription before 4pm on:	It will normally be ready after 2pm on:
Monday	Wednesday
Tuesday	Thursday
Wednesday	Friday
Thursday	Monday
Friday	Tuesday



For enquiries contact: Grove House Practice St Paul's Health Centre High Street Runcorn Cheshire WA7 1AB Tel No: 01928 566561

Cancellation line: 01928 842577 (message facility only) Website: www.grovehouse.co.uk

How to order your prescription

Patient Information Leaflet

Practice Surgery

House

Grove & Heath Please allow 48 hours for us to process your request

Safely order your prescription online

We can send your prescription directly to the Pharmacy of your choice for you to collect



