### Reception is open for telephone contact between:

Monday to Friday: 8.30am - 6.30pm

Our Receptionists are fully trained to provide you with the best possible assistance.

### **Grove House Opening Times**

Monday & Tuesday: 8am - 6.30pm

Wednesday & Friday: 7am—6.30pm

Thursday: 7am—8pm

#### **Heath Road Opening Times**

Mon—Fri 8.30am—6pm

We are closed at weekends and on Bank Holidays.

If you need urgent medical advice or treatment when the Practice is closed, please call:

111

Calls to 111 are free from landlines & mobiles



Grove House Practice
St Paul's Health Centre
High Street
Runcorn
Cheshire

Tel No: 01928 566561

**WA7 1AB** 

Cancellation line: 01928 842577 (message facility only)

Website: www.grovehouse.co.uk

Practice
Nurse Clinics

**Patient Information Leaflet** 

rove House Practice Heath Road Surgery

Our Nurse Team offer a range of health and wellbeing services













Last reviewed: June 2020



## The Practice Nurse Service

Our Practice Nurses and Health Care

Assistants offer a range of health and wellbeing services.

Appointments can usually be booked up to 4 weeks in advance.

Some of the specialised clinics (e.g. anticoagulation) are only available after discussion with the nurse or doctor.

The Practice Nurses specialise in looking after patients who have been diagnosed with long term conditions such as:

- Diabetes
- High blood pressure
- Asthma
- Rheumatology
- IHD / CHD
- COPD
- Stroke / TIA

Our Practice Nurses are also able to prescribe certain medications.

The team also provide:

- Family Planning & contraception services
- Cytology (smears)
- Immunisations and vaccines (including travel)
- Weight management
- Smoking cessation advice and support
- New patient screening
- Foot checks (for diabetic patients)
- Well Person Checks / Health Check
   Plus
- Blood pressure and 24 hour Blood Pressure monitoring
- Cholesterol checks
- ECGs

And can deal with many general health questions and minor ailments.



# How long an appointment do I need?

Practice Nurse appointment slots vary in length depending on your condition you have and/or the clinic you attending.

When booking a Practice Nurse appointment, you will be asked what type of



service you need by our Receptionist. Not all nurses cover all services, so the Receptionist needs to know which nurse is best for you.

Please call our appointment line to book any nurse appointments: **01928 566561** 



### Our Nursing Team

Currently the Practice has a team

made up of 4 Nurses and 2 Health Care Assistants:

Karen Histon — Practice Nurse
Sharon Crowley — Practice Nurse
Cheryl Moore — Practice Nurse
Petra Hawthorn—Practice Nurse
Nicola Webster — Health Care
Assistant

**Dianne Richardson** — Health Care Assistant