

**Reception is open for telephone**

**contact between:**

Monday to Friday: 8.30am - 6.30pm

Our Receptionists are fully trained to provide you with the best possible assistance.

### **Grove House Opening Times**

Monday, Tuesday, Friday: 8am - 6.30pm

Wednesday & Thursday: 7am—6.30pm

### **Heath Road Opening Times**

Monday to Friday: 8.30am - 6pm

We are closed on weekends and Bank Holidays.

If you need urgent medical advice or treatment when the Practice is closed, please call:

**111**

Calls to 111 are free from landlines & mobiles



Grove House Practice  
St Pauls Health Centre

High Street

Runcorn

Cheshire

WA7 1AB

Tel No: 01928 566561

Cancellation line: 01928 842577  
(message facility only)

Website: [www.grovehouse.co.uk](http://www.grovehouse.co.uk)

Last reviewed: June 2023

# Medical Exemption Certificates

Patient Information Leaflet

**Grove House Practice  
& Heath Road Surgery**

People with certain  
medical conditions can  
get free NHS  
prescriptions



## **People with certain medical conditions can get free NHS prescriptions if:**

- they have one of the conditions listed below; and
- they hold a valid Medical Exemption Certificate.

## **Medical Exemption Certificates are issued on application to people who have:**

- A permanent fistula (for example caecostomy, colostomy, laryngostomy or ileostomy) requiring continuous surgical dressing or requiring an appliance
- A form of hypoadrenalism (for example Addison's disease) for which specific substitution therapy is essential
- Diabetes insipidus or other forms of hypopituitarism
- Diabetes mellitus, except where treatment is by diet alone
- Hypoparathyroidism
- Myasthenia gravis
- Myxoedema (that is, hypothyroidism requiring thyroid hormone replacement)
- Epilepsy requiring continuous anticonvulsive therapy

- A continuing physical disability which means the person cannot go out without the help of another person. Temporary disabilities do not count even if they last for several months

## **Or are undergoing treatment for cancer:**

- including the effects of cancer; or
- the effects of current or previous cancer treatment

## **Exemption certificates will be issued to those applicants, who in their doctor's judgement are receiving treatment for:**

- cancer;
- the effects of cancer; or
- the effects of current or previous cancer treatment.

## **How To Apply**

If you suffer from one of the specified conditions ask for an **application form FP92A, available from your doctor's surgery**. You need to fill in parts 1 and 2 and your doctor (or an authorised member of the practice staff) will sign to confirm the information you've given is correct.

**The Practice will arrange to send completed application forms for you. You do not need an appointment to have this form completed.**

They aim to process applications within 3 working days of receiving them. Where your GP has confirmed that you have one of the specified conditions, they will send you a certificate. For administrative convenience certificates are valid for 5 years, starting one month before the date on which the application is received.

**If you have any queries, you can call their enquiry line on 0845 601 8076.**

## **Refunds**

If you have to pay for any prescriptions before your certificate arrives you may be able to claim a refund. Ask your pharmacist at the time you pay an official NHS receipt, form FP57.

## **Drivers**

If you have a medical condition which may entitle you to a Medical Exemption Certificate, you must also inform the Drivers Medical Group of the Drive and Vehicle Licensing Agency of your condition, as it may affect your fitness to drive.