

# Handforth Health Centre Newsletter June 2016

Try the website for local health services and information about our practice

Produced by the Patient Participation Group for Patient Participation Awareness Week 6-11 June

[www.handforthhealthcentre.nhs.uk](http://www.handforthhealthcentre.nhs.uk)

## Extended Hours

Tuesday	7.30-8am	GP phone consultations
Wednesday	7-8am	GP appointments & Phlebotomy
Wednesday	6.30-7.30pm	GP appointments
Wednesday	6.30-7pm	Nurse Chronic Disease Clinic
Friday	7.30-8am	GP phone consultations

## Missed Appointments

Over the last 12 months an average of **191 GP and Nurse appointments per month** have been wasted



here at Handforth by patients failing to attend. The practice can help by sending an appointment text message reminder to your phone so why not **register your mobile number with Reception**. You can cancel by text too!



## Stop Smoking Clinic

Tuesday 1-6.15pm  
Ring **0800 085 8818** for an appointment.



## Telephone Consultations

Did you know you can book a telephone consultation with the doctor, instead of coming in to see him/her at the Surgery? Please ask at Reception.

Now book appointments & repeat prescriptions on your mobile and desktop

Available on android and iOS

Scan me

To register, take any form of photo ID to Reception and download the app to your phone or tablet, or login on your computer [www.patient.co.uk/accessapp](http://www.patient.co.uk/accessapp)

## Named Accountable GP

Every patient now has a named accountable GP who has overall responsibility for their care and support. If you're new to the practice, you'll be informed after you register. For existing patients please ask a Receptionist. This does **not** prevent patients from seeing any other GP in the practice.

## Practice Staff

Two very experienced GPs recently joined our practice, Dr Liz Grant & Dr Naomi Leese. We also welcomed a new Practice Nurse on 4th May, Sr Liesbeth Clarke, whose role includes the Diabetes Clinic.

## Out of Hours Access



For urgent medical problems when the practice is closed and for help and advice 24 hours a day, please call 111.

## Supporting Carers

'Drop in session' for Carers on Wed & Fri 10-1pm in Macclesfield. Come along and meet others who are also in a caring role. Contact 0800 085 0307 or 01625 839323 for more information.

<https://www.carers.org/local-service/cheshire>



## PPG – Patient Participation Group

A small group of patients who act as the patients' voice and a 'critical friend' of the Practice. We meet with members of the Practice 4 times per year and you'd be **welcome to join us and help influence the development of the Practice**. Contact the Chairman [trevorlerman@yahoo.co.uk](mailto:trevorlerman@yahoo.co.uk) or the Assistant Practice Manager Carey Mackenzie 01625 547589.