

Greenmoss Medical Centre

News



Patient Newsletter edition 12: July 2024

Dementia Friendly

Greenmoss Medical Centre has been accredited as Dementia Friendly. This means that we have tried to make our surgery and the services accessible to patients with dementia. We of course continue to improve and are happy to receive your feedback and suggestions about any of our services.

Community pop-up stands

Every Tuesday 10am – 12noon we host a pop-up stand in the waiting room from a community support organisation. These organisations provide information and guidance on a range of topics for patients to drop-in and find out more.

There is no need to book, just call in.
The schedule for July is:

2 nd July	Helping Hands
9 th July	Home Instead
18 th July	Ableworld
23 rd July	Change Grow Live
30 th July	Home Instead

Veteran Friendly accreditation

Greenmoss has been accredited as a Veteran Friendly Practice. A veteran is someone who has service in the Armed Forces (Regular or Reserved). Whilst many aspects of the health needs of veterans are the same as for the general public, there are some significant differences, particularly in relation to conditions attributable to service life. We have

information on how to sign-post or refer to appropriate veteran-specific services. We can also request priority treatment for health problems attributable to military service.

Veterans are treated as a special group because they relinquish civil liberties and put themselves in harm's way to protect others where the risk of serious injury is substantially increased.

Defibrillator training

Join us at Greenmoss Surgery on Wednesday 3rd July 6pm – 7pm for our Defibrillator Familiarity Course!

Learn how to use a defibrillator; a life-saving device that delivers an electric shock to the heart during sudden cardiac arrest.

Our hands-on training will equip you with the skills and confidence to act quickly and effectively in an emergency.

Don't miss out on this crucial opportunity—sign up today at Reception or just come along on the day and be prepared to make a difference when it matters most!

Dog walk

Our monthly dog walk will be on Saturday 13th July, leaving Greenmoss at 10.30am. Please come along if you fancy a walk, with or without a dog.

Closed for staff training

Please note that the Practice is closed for staff training on Wednesday 17th July 2024 - the Surgery and Dispensary will close at 1pm for the rest of the day. Opening again the following morning.

All GP practices are given time for staff training throughout the year, future dates are:

Tuesday 3rd September 2024

Wednesday 16th October 2024

Tuesday 5th November 2024

Unhappy with the service

We hope that we provide a good service for our patients but if for some reason you are not happy with the service you have received from Greenmoss, please email your concern to Janet, the Practice Manager at janet.weaver@nhs.net. If you remain dissatisfied please contact enquiries@cheshireandmerseyside.nhs.uk

Pharmacy 2 U

We are aware that the service has recently been advertised in our area and is available to our patients. We feel that it's important to make you aware that you will still need to order the prescription, we can't accept requests from a third party. Once the prescription has been posted we can take no further responsibility for it. If your medication is not received when you expect it, please contact Pharmacy 2 U as this is out of our control.

Connect with us

Our website has a lot of information about our services and the wider NHS services, www.greenmossmedicalcentre@nhs.uk

We also have a Facebook presence where you can find updates from the Practice and from the NHS. Please follow us at Greenmoss Medical Centre.

Surgery Snippets

This month we are thinking about those people who provide care for another person:

[Practical tips if you care for someone - Social care and support guide - NHS \(www.nhs.uk\)](#)