

Greenmoss Medical Centre

News



Patient Newsletter edition 15: October 2024

Flu and covid vaccinations

We are holding these clinics during October. If you are eligible and haven't yet booked an appointment, please contact Reception on 01270 376 800.

To avoid queues on the day, please come to the Surgery at the time of your appointment. Everyone will be seen in appointment order.

Would you like to make a difference?

We have an active Patient Participation Group who meet each month for an hour to discuss Practice updates and initiatives. The group provides input from a patient's point of view to help us develop our services.

If you would like to be part of the group please contact the Practice Manager - Janet Weaver via email janet.weaver@nhs.net or telephone 01270 376 800.

Wound care

If you are attending the Practice to have stitches or clips removed after surgery, please remember to bring your hospital discharge letter with you and any other instructions you have been given. Please note that we won't be able to remove the stitches or clips without this authorisation so please make sure you get this from the hospital before you leave.

Your smalls can make a big difference

We launched this in August and have had fantastic response – 600 bras collected to date. Thank you to everyone who has donated. We are still collecting so if you have old/unwanted bras (in reasonable condition) we will donate to ladies in Africa. These help to keep ladies safer as they are considered more respectable and less likely to be the subject of abuse.

We have a collection box in our Waiting Room.



Closed for staff training

Please note that the Practice is closed for staff training on Wednesday 16th October 2024. The Surgery and Dispensary will close at 1pm for the rest of the day. Opening again the following morning.

Our last training afternoon for this year is on Tuesday 5th November 2024

Pink Hamper raffle

After our successful campaign last year, we are raffling pink hampers again this year. Raffle tickets will be on sale from Reception and Dispensary throughout October. Raffle tickets cost £1 each and **all** proceeds go to the Breast Cancer charity. The winning ticket/s will be drawn on Thursday 31st October 2024.



Surgery Snippets

Alsager Community Support is a local charity providing a free, confidential service for people in and around the Alsager area. Help with:

- Welfare, benefits, legal, housing, health, debts etc – signposting to specialist help
- Free benefits checks
- Budgeting and money management
- Accessing crisis grants and fuel vouchers
- Finding cheaper deals with energy service providers
- Referrals to local agencies
- Form filling and letter writing
- Practical support such as setting up an email or mobile phone
- Transport to health appointments

There is a telephone helpline and volunteers in the centre to talk to (above the Vault in Alsager) weekdays 9.30am – 12.30pm. Take a look at their website for

more information about the support offered:

www.alsagercommunitysupport.org.uk

Surgery Statistics

During the month of August a total of 2,786 appointments were booked

On average 140 appointments per 1000 patients were booked per week.

Average 'Booked to seen' time for the month was 7.4 days.

Average time spent in the waiting room was 3 minutes.