

Patient Access is now including making appointments on line and ordering repeat prescriptions and viewing your summary medical record

Make an appointment on line

We have made available some appointments to book on line. If you are interested in using this option you will need to register on line. Ask at reception and you will be given a printout with instructions on how to register and sign in. You will then create your own password to access the appointments available.

Appointment text messages

We have a new option in place to send a text message to patients with their appointment date and time when an appointment is made. This will also send the patient a reminder of their appointment 48 hours before the time of the appointment.

In order to do this for patients we will need their mobile phone number and consent. If you are interested in this service which is free of charge please tell the receptionist and check that your mobile number is correctly recorded on your registration screen. There are no forms to complete for this service.

Ordering repeat prescriptions

If you have registered on line for booking appointments you will also have access to your repeat prescription screen and you can order your repeat prescriptions on line and also send any queries or messages with your request.

Keep your password secure. The connection is encrypted and secure.

If you have any problems connecting to the system please let us know and we will look into it for you.

Marion Mortimer Practice Manager 31.03.2015