

Patient Participation Group – ASK

MINUTES OF MEETING HELD ON 25th JUNE 2019

Present: Luan Stewart (LS), Ann Allen(AA), John Butler(JB),Adam Gee (AG), Susan Stratton(SS).

Apologies: Viv Critchley, Debra Scott, Pauline Duncan

The meeting was chaired by AA who opened the meeting and welcomed everyone.

Minutes from the previous meeting were approved by LS and seconded by AG.

Matters Arising:

1. As discussed in previous meeting the Practice have arranged for Paul Shanahan to run sessions in mindfulness at Harris Medical Centre on Wednesday mornings though to date there have been no patients attend. SS raised concern about the lack of attendees and it was discussed how to make patients more aware of these sessions. Already there are posters in the waiting rooms and it is advertised on the Practice Facebook page. LS will highlight these sessions with the GP's. JB also will pass information on, AG to send him the details.
2. Also mentioned in the previous meeting a pilot scheme has been launched working with people in HMO's (houses of multiple occupation). There is a Health and Wellbeing worker involved who goes out to visit people to assess if their

problems are more social than medical and already it seems that progress is being made.

3. New Building – NHS England are happy with the details for the building, we are still at the point of awaiting tenders coming in from builders. Preparations for moving out have begun at Adelaide Street by starting to clear out the loft.
4. There are 2 new clinical staff working at the Practice- Agita (Physician Associate) and Rizwan (Pharmacist). Also a new receptionist – Nikki has joined us to cover Laurens maternity leave. Lorraine is now working as HCA full time with her admin work being passed to another admin worked at the Practice.
5. PPG Leaflet: As discussed at previous meeting this is almost ready to be published though there is still space available – AG will use this space to add mention of JB on radio.

Practice News

- 1) 3 new trainees will be joining us in August – Paolo Ciddi, Ibrahim Aboujaaf and Olivia Holland. Dr Mov is due to pass his training in December then there will be talks within the Practice to see if he stays with us.

Pharmisense – Zak , the new pharmacist is due to start on 1.7.19

- 2) Primary Care network - This is made up of 4 practices working together, we have no choice in who we are in a group with. Adelaide Street (including Harris) is with Elizabeth Street, St Pauls and South King Street. There is a shared group of people appointed to various roles for the group Dr Augustine and a GP from St Pauls are sharing the role of lead, Luan has taken on the role of dealing with the financial side as extra to the role of Practice Manager. There is also going to be other staff including a pharmacist/ social prescriber and link worker to

understand all things that are available aside from clinical needs. A meeting is to be held next week to finalise the details.

3. Awards – Adam recently attended an event where he received an award on behalf of the Practice – Fylde Coast Champion Award – JB asked what this was for, it is for the most improved PPG and the setting up and successful running of the virtual PPG.

The Practice also recently received a Gold award for staff being vaccinated against Flu.

Any Other Business:

Chronic Diseases : JB queried the change to the recall system for these. As mentioned at the previous meeting patients are now to be invited to attend in the month of their birthday and anyone who has more than 1 chronic disease will have them all dealt with at that 1 appointment. The Dr's have been concerned at the Nurses taking blood samples more often than necessary which return the same results. This can mean in the interim a long gap between appointments, JB was not happy to wait almost a year before being called for, LS suggested he arrange a phone appointment with Jo Booth to discuss this. LS mentioned that changes have to be made in order for the NHS to continue otherwise it will break.

The meeting was closed by AA at 6.40pm.

Next Meeting – date to be arranged, due to summer holidays

