Meet the Team

the Primacy Care Network Team once again has expanded over the last year - last time we updated you all, we had seven members of staff in the PCN, and now we have eighteen, of which split services between five surgeries in the Blackpool area (Adelaide, Elizabeth, Harris, South King Street and St. Pauls), which also allows some services to be provided in house, as opposed to having to be referred to other agencies.



Daisy Jackson Lead Care Co-ordinator



Daisy joined the PCN in April 2020.

Passionate about working to protect vulnerable patients, and helping bridge gaps with health inequalities, she also looks to improve patient outcomes with promotions regarding health, as well as getting patients on board with being active with their own self care.

Ana Gomes Pharmacist



Working as part of a multidisciplinary team to provide expertise in medication, and helping provide structured medication reviews and management to ensure safer prescribing, while assisting in the social and public health care needs of patients, she has experience working in community and hospital pharmacies.

Helena Singleton Pharmacy Technician



laying an important role complementing pharmacists (clinical and community) and other members of the PCN, they ensure effective and efficient usage of medication. With history in community pharmacy, she has enjoyed the experience and decided a move into clinical care would benefit patients more effectively.

Chelsea Beatson Care Co-ordinator



Chelsea works with the administrative, managerial and clinical professionals of the surgeries in the PCN, to help improve the overall care and experience for patients across the network.

Aneesa Molvi Pharmacist



Aneesa joined the PCN in October 2020.

Aneesa has experience working as a relief pharmacist, and additionally has worked in a locum pharmacist role. With her colated experience working within the community, as well as Hospital, she has now taken an interest in helping patients directly via General Practice, and is interested in furthering her skillsets.

Kate Ballout Social Prescriber



Kate joined the PCN in March 2021.

With experience in the NHS since 2014, Kate originally started working in occupational therapy, as well as having previous experience as a solicitor in private practice. With added history as a qualified gym instructor, she helps lead the Complete Care in the Community Project, identifying what matters most to patients

Katie Lee Care Co-ordinator



Katie joined the PCN in July 2021.

She works with the administrative, managerial and clinical professionals of the surgeries in the PCN, to help improve the overall care and experience for patients across the network. She has history working in community pharmacies for 12 years, and has a degree in Psychology.

Leanne Armitage Pharmacy Technician



Playing an important role complementing pharmacists (clinical and community) and other members of the PCN, they ensure effective and efficient usage of medication. With history in community pharmacy, she has enjoyed the experience and decided a move into clinical care would benefit patients more effectively.

Jodie Ellams Social Prescriber



Jodie joined the PCN in November 2020.

Helping connect patients to community groups and services for practical and emotional support, she enjoys assisting people at the high and low points of their lives, as well as bonding with patients, and learning about their experiences. She also has a degree in criminology and history working as a police officer.

Carolyn Williams Care Co-ordinator



Carolyn joined the PCN in October 2020.

Bringing exceptional organisational skills together with over 30 years of Administrative experience to fulfil this role, she compliments the additional members of the ever growing PCN Team.

Emma France Pharmacy Technician



Emma joined the PCN in April 2020.

With 15 years of experience in community pharmacy, Emma has enjoyed her work, but was looking for a change of scenary and a new challenge. Seeing many changes in medication over the years, she looks forward to bring the experience gained in Community Pharmacy into Primary Care, with the intent of bridging the gap together between the two.

Caron Lydon Social Prescriber



Carol joined the PCN in October 2019.

Helping connect patients to community groups and services for practical and emotional support, she gives people time to focus on what matters for them. She enjoys helping people find opportunities in employment or volunteering, and when she isn't working, enjoys snowboarding, films and music.

Meet the Team

Yvonne Burnett Admin Support Manager



Yvonne joined the PCN in July 2021.

Providing day to day administration and secretarial support to the directors and staff, she has 30 years of administrative and organisational experience in both private and public sectors. She enjoys walking, exploring the countryside with her partner and cocker spaniel, and completing sudoku puzzles.

Larisa Houghton Physiotherapist



Lara joined the PCN in June 2020.

Helping people recover from injuries sustained from surgery, illness, ageing or disabilities, they help guide patients to improve their way of life and prevent further problems in the future. With an interest in musculoskeletal physiotherapy, she is passionate about supporting and promoting active lifestyles. She is currently on sabbatical.

Julie Crompton Occupational Therapist



Julie joined the PCN in June 2020.

With the intention of assisting anyone who experiences physical, psychological or social problems, either from birth or during their life, their goal is to ensure patients have independent, productive and satisfying lives. With a history in working in a range of settings, from hospital to community, she has supporting patients with a variety of needs.

Catherine Towers Dietician



Catherine joined the PCN in September 2021.

Working with the intent to support patients, with a focus on those diagnosed with T2 Diabetes, she has history working in specialist services dealing with eating disorders, helping those before and after weight lost, and ensuring positive changes to diets, eating habits and lifestyles.

Dawn Mercer Physician Associate



Dawn joined the PCN in May 2020.

Working under the direct supervision of a GP, and carrying out many similar tasks, she helps treat patients face to face or via phone triage, complimenting the team nicely with her history of working with the Substance Misuse Services, as well as the Inpatient Forensic Mental Health Services.

Julie Boyle Paramedic Practitioner



Julie joined the PCN in May 2021.

A role used for dealing with acute medical and minor injury presentations, they assist GPs in their day to day role by helping patients. With history in the ambulance service for 15 years, Julie has also worked alongside Occupational Therapies, and is always keen to broaden her knowledge.

Meet the Team Roles

Lead Care Co-ordinator

The lead care co-ordinator is a trained health professional who helps by consulting with patients and determining their needs, developing care plans, coordinating patient-care services, educating patients about their condition, and working with the care team to evaluate interventions.

Care Co-ordinator

A care co-ordinator is a trained health professional who helps by consulting with patients and determining their needs, developing care plans, coordinating patient-care services, educating patients about their condition, and working with the care team to evaluate interventions.

Pharmacist

PCN pharmacists assist the practice pharmacists in their role, providing supplementary support with medication queries, clinical audits, clinical documents, as well as with medication reviews. They additionally work as part of the multidisciplinary teams to provide expertise with the management of medication on transfer of care, as well as addressing public and social needs of patients.

Pharmacy Technician

Pharmacy technicians play an important role, complementing clinical pharmacists, community pharmacists and other members of the PCN team. Pharmacy technicians are different to clinical pharmacists as they are not able to prescribe or make clinical decisions, instead working under supervision to ensure effective and efficient use of medicines, as well as assist by running clinical audits regarding patient medication.

Social Prescriber

Social prescribers help patients explore extra services that support their health, wellbeing and independence, by assisting patients to find local activities and community groups, and sign-posting to relevant community and voluntary sectors to ensure best aid. They also run programs and projects in the community to better patients in all facets of life, as well as providing emotional support.

Admin Support Manager

The PCN Admin Support
Manager is a role that helps
provide day to day administration and secretarial support to the directors and
staff.

Occupational Therapist

Occupational Therapists are trained professionals who work with anyone who experiences physical, psychological, and/or social problems, either from birth or as a result of trauma, illness, or ageing. The goal of an OT is to help patients have independent, productive, and satisying lives, and help implement personalised care and support plans for care home patients.

Physician Associate

Physician associate is a complementary role, not to be confused with physician assistant physician associates work under the direct supervision of a doctor, and carry out many similar tasks, including taking histories, performing examinations, creating management plans, interpreting diagnostic tests and providing health and disease prevention advice.

Paramedic Practitioner

Paramedic Practitioners are very similar to Physician Associates in role, assessing and managing patients with acute presentations, and minor illnesses and injuries, as well as making any neccessary referrals to other members of staff.

Dietician

Dietician is a new role to the PCN, which helps to assess nutritional intakes and requirements for patients, and the behavioural and social issues that affect them. They also share their expertise with patients and clinician staff alike, helping deliver training regarding diet and how it can affect conditions and lifestyles.

Physiotherapist

Physiotherapists help people recover with injuries sustained from surgery, illness, ageing or disability. They guide patients to improve their strength and movement and prevent further problems in future. They work to diagnose the causes of injury and put together a treatment plan. They also advise on managing long-term conditions.

Recent News

Elizabeth Street Surgery Shut down & Merger

As of November 1st, Elizabeth Street Surgery will be officially shut down. The process of shutting down the surgery has been an intricate one, spanning over several months with assistance from the surgeries in the PCN, with patients re-registering with other surgeries in the area. Those that have not registered with another surgery since the official announcement two months ago, will be automatically transferred into Adelaide & Harris Medical Centres, who will additionally be taking over the premises permanently and collating it under the flagship surgery. Adelaide Medical Centre.

Complete Care in the Community Project

The PCN hosts more than 33000 patients over the five GP practices in the area, and has been working on a project based around diagnosing and assisting with the root cause of the issues that cause obesity and lower quality of life in the Blackpool area. With ties to local organizations like the Blackpool Football Club Community Trust, Active Blackpool, and local Community Centres, as well as input off Debra Scott, who has spoke at sessions about reversing her T2 Diabetes, we are proud to say that we have had resounding patient feedback regarding this project.

COVID Boosters Gorton Street Surgery

As of the 28th September, the PCN has been Inviting patients from the Adelaide, Elizabeth, Harris, South King Street & St Pauls Medical Centre for their COVID19 booster shots. If you have had both your vaccinations and been coded as such, once a minimum of six months has passed, you should receive an invite via text to book in for an appointment at Old Gorton Street Surgery on Gorton Street (FY1 3JW). If you have not had your flu vaccination when you attend, you can also have your flu vaccination done at simultaneously.

Bereavement Support Groups within the Primary Care Network

A new support group created with the aim of encouraging social opportunities between people who are in similar situations, the PCN has created a started a trial with a Bereavement Support Group that had its first meeting recently. Despite some venue difficulties, their meeting went well, with patients feeling comfortable talking amongst themselves, sharing information and details to one another. The Social Prescribers have asked if you know any patients who may fit the criteria, please book them in as normal, and they will take it from there.

UPCOMING AWARENESS MONTHS – NOVEMBER 2021

PANCREATIC CANCER

November is Pancreatic Cancer Awareness Month!
- Pancreatic Cancer Action

Pancreatic Cancer Awareness Month is in its tenth year!

year!
Back in 2011, the 5-year pancreatic cancer survival rate was just 3%. Fast forward to 2021 and that statistic has increased to nearly 8%.
Proving awareness-raising works.

Raising awareness is key to early diagnosis. Pacreaticecanceraction.org have created the below YouTube video for partners to share on your social media platforms

Pancreatic Cancer Aware: Do you know the signs and symptoms of pancreatic cancer? - YouTube



STOMACH CANCER

Each year in England, around 6,000 people are diagnosed with stomach cancer and over 4,000 die from the disease.

Early symptoms of stomach cancer can be like symptoms of common stomach conditions. Common symptoms can include:

- Heartburn that does not go away
- Weight loss
- Loss of appetite

Some of the risk factors linked to stomach cancer include:

- Gender
- Age
- Smoking
- Diet

Stomach cancer | Cancer Research UK

MOUTH CANCER ACTION

Mouth Cancer Action Month is held in November every year and is supported by the Mouth Cancer Foundation and the Oral Health Foundation.

The Mouth Cancer Foundation website have some downloadable educational resources for you to download and display in practice, including 2 minute self-examination checks and fund raising events.

Please see the link below for more information-

Mouth Cancer Action Month | Mouth Cancer Foundation

