**Minutes of the meeting of the Patient Participation Group, Marton Medical Practice, Blackpool**

**Wednesday 17 January 2018**

**Present:** Eileen, (Chair), Ruth, Janet, Christine, Marie (Practice Manager)

**Apologies**: Anthea

**Agenda**

1. **Welcome**. EB opened the meeting and welcomed everyone. The meeting was held in one of the surgeries as the meeting room has been booked for the whole year. Marie is trying to find an alternative meeting room for future meetings.
2. **Changes in Nursing Team**. Marie explained that two recently appointed senior members of the team had both moved on for personal reasons. A new team is taking shape over the next few weeks with an Advanced Nurse Practitioner (Jane), a Specialist Practice Nurse (Karen) and a Practice Nurse (Samantha) joining MMP. Jane is highly qualified and able to prescribe; Karen specialises in Diabetics and minor ailments; Samantha has specialised in sexual health and is training in Diabetics. Rachel who is currently at MMP specialises in COPD and Asthma; Lewis, Health Care Assistant covers Blood Pressure and Flu at present. Marie explained that Blackpool has a 7 day a week GP led service with practices able to book GP appointments at the Walk In centre after normal surgery hours.
3. **Care Navigation**. Marie responded to questions raised at the last PPG meeting in November about on line booking. Patients booking appointments on line will still be asked questions to direct them to the most appropriate help. Information is now being sent out to mobile phone users to download an App for booking appointments, ordering prescriptions etc. Patients phoning the surgery will be able to decline to give the receptionist information but GPs will be informed and asked to discuss this with the patient.
4. **Patient Survey 2017**. Marie distributed the results of the survey. 139 patients over 75 were sent the questionnaire. There were 35 responses. Results were generally good with no answers of ‘poor’. Marie will post the results on the web site.
5. **Medicines Management / Prescribing Costs.** Marie distributed the Prescribing Budget Report for the 3 months to October 2017 which again showsMMP doing well and projected to save £24000 for the year. Marie also distributed a copy of the medicines which are no longer to be prescribed.
6. **PPG Members List.** A copy of members contact details was circulated.
7. **Reminder of Dates of Future Meetings.**

**Wednesday March 21st 2018**

**Wednesday May 16th 2018**

**Wednesday July 18th 2018**

**Wednesday September 19th 2018**

**Wednesday November 21st 2018**

**Next Meeting: Wednesday 21st March 2018. Meeting Room to be confirmed.**