## **COMMENTS FROM VASECTOMY CLINIC. 2020-2022**

- Would recommend
- All staff really great, friendly, put at ease, credit to the surgery
- Thanks Team! Not the most pleasant of procedures but you made it as easy and comfortable as possible.
- The staff were excellent in making me feel relaxed and fully informed.
- The staff were amazing and really went the extra mile to make me feel comfortable le and at ease. 10/10 Thank You xx
- Fantastic treatment Fully informed on procedure/aftercare Friendly atmosphere, felt at ease throughout.
- Thank you to all the staff.
- Excellent all round!
- All staff were very welcoming and very friendly which put me at ease.
- Very professional. Thank you.
- Everyone was amazing. Thank you.
- Very friendly staff, a credit to team, made me feel at ease and made everything straight forward and explained everything in a way I could understand, and explained every step of the way
- All staff really helpful and patient. Relived lots of worry and stress.
- I was made to feel very comfortable, and all questions answered in a great manner
- This whole procedure was carried out professionally and in a friendly atmosphere. The staff was excellent. Thank you for making me comfortable.
- I was initially worried about the procedure due to never having any procedures before. I can honestly say was pain free in my case and would recommend to anyone who feels they would like a Vasectomy.
- Much better than expected. Staff are a credit. Better than going to the dentist.
- Very calm team made the procedure stress free. Thank you.
- All staff and doctors, very caring.
- Staff were very supportive and considerate when informed about nerves. Credit to the service.
- Was made to feel relaxed at every step. Polite, fantastic caring.
- Thank you for all your help. Amazing team!
- Superb care throughout. Appreciated the relaxed/informal nature of the procedure and professionalism of all the staff.
- Stress free, relaxed and incredibly rapid! Much appreciated!
- Quicker than expected, staff were fantastic, very helpful and kept me talking during procedure, so kept my mind off it.
- You turned what was a very embarrassing procedure into a great experience. Praise to all staff!

- Great post care, caring staff
- Fantastic, didn't feel a thing.
- Would have liked to have more post operative care in the pre-op assessment so plans can be made for work and childcare.
- Very friendly staff, put me at ease.
- Very please, thank you.
- Staff were excellent, very reassuring and the whole process was professional and courteous throughout.
- They all made mu experience feel very comfortable. 10/10
- Really positive and patient. Great care and treatment.
- Very happy with everyone involved.
- I thought this was much quicker than expected/The team were very supportive/More than adequate from my perspective/Unbelievably supportive staff.
  Made me personally feel at ease – and to relax. Very clear after operation information. Very considerate and caring.
- Was made to feel very comfortable and the whole procedure went a lot better and relaxed than anticipated. Thank you!
- Whole process was really well managed, and I felt informed and relaxed throughout.
- Recommend it to anyone!!
- Really well looked after, all staff was excellent towards me. Thank you.
- Needs to be made very clear that you cannot drive after the procedure during the pre op assessment.
- Thank you for all the information and care. Very much appreciated.
- Thank you!
- Great manner of care/conversation during the procedure.
- Professional, friendly and overall an excellent experience; considering the personal and delicate aspect of the op. Thanks ©
- A+ Very good team.
- Lovely team who made the process as comfortable as possible. Thank you!
- Waiting time was delayed because of Covid 19 so understandable!
- Spoke to Chorley Surgery in June and didn't hear from Worden until September. But after consultation only waited weeks till the op. Covid 19.
- A good environment, felt comfortable, a job well done.
- Very friendly staff. Answered all my daft guestions.
- Very friendly and professional, thank you!
- Above and beyond!
- Professional, kind and excellent service.
- The staff were very friendly and made me feel comfortable. Everything was explained thoroughly.
- I could not fault the staff, from the start to finish. Everyone has been amazing. Thankyou! ©
- Good Service, Quick and painless

- Cannot fault the service provided in any way. So much better than going to hospital. All staff were amazing!
- Quick, efficient and painless. Kept chatting throughout was a welcome distraction. Thank you 😊
- Very good.
- Excellent staff 😊
- Friendly and welcoming staff
- Procedure much better than anticipated.
- All the staff are lovely which made my procedure pleasurable.
- Very pleased and happy on all accounts. Thank you.
- Brilliant care couldn't ask for anything more! Thank you 😊

- Excellent.
- Made to feel at ease, everything explained clearly and friendly.
- Excellent procedure, very friendful and helpful staff. Felt at complete ease!!!



- Perfectly executed procedure, felt very relaxed and informed.
- Couldn't ask for better all-round care and comfort. Amazing people all of you.
- Doctor and Nurses made me feel relaxed during the procedure. Aftercare was also fully explained! Thank you 😊
- Excellent, I couldn't fault it was a great and I felt well looked after. Thank you for all your hard work.
- Very satisfied all round. As comfortable as could be expected during procedure. Long waiting time due to Covid, so no complaint there. Thank you.
- Thank you for understanding care.
- Everyone was friendly and professional- thank you.
- Overall, everything was excellent. Thank you.
- All the team were very friendly and professional and put me at ease for the procedure. Thank you!
- Considering the current circumstances everything was brilliant. Covid.
- Procedure and protocols at clinic excellent.
- You are all AMAZING. Thank you.
- While was a little painful, staff excellent and took good care of me.