

Opening Hours

Monday—Friday 8:00am - 6:30pm

Telephone 01257 442628

Email Iscicb-csr.regenthousesurgery@nhs.net

Website regenthousesurgery.co.uk

Thank you for registering with our Practice.

GP Partners

- Dr Mark Savage
- Dr Karen Marsden
- Dr Gillian Brennan

- Dr Richard Brown
- Dr Sarah Richardson
- Dr Diogo Costa

Nurse Practitioner

Katie Newall

Nursing Team

Christine Shepherd Practice Nurse
Joanne Hill Practice Nurse
Nichola Arnott Assistant Practitioner

Appointments

The practice operates an appointment system, we offer both Face to Face and Telephone appointments during normal surgery hours.

• Same Day appointments are released at 8am

Routine appointments can be booked at anytime

Appointments can be booked by telephone, online at reception or via the NHS app.

Cancellations

If you cannot attend your appointment, please inform us as soon as possible so we can offer it to another patient.

Repeat Prescriptions

Repeat prescriptions can be ordered in the following ways:

- **In person** By ticking the required medications on your prescription and placing it in the dedicated box, located by the front door.
- NHS App
- Online Please log in and order via our website regenthousesurgery.co.uk

Please allow 48 working hours for collection.

Ordering over a weekend and bank holidays may take longer.

When we are closed

- If you urgently need medical help or advice and it is life threatening, dial 999.
- If it is not life -threatening, contact NHS 111, by calling 111

The practice website contains all the relevant information that you are likely to require. It is the quickest way to access the services you may need.

To provide professional, accessible, and comprehensive healthcare in a friendly environment. With our patients at the centre of the service.