

Extra services available at the practice

### MUSKULO-SKELETAL PRACTITIONER

**Kurt Lievesley & Andrew Williams** are able to treat a full range of muscle and joint problems including giving joint injections.

### MENTAL HEALTH PRACTITIONER

**Deborah Holt** can help with a range of mental health issues and can refer on for further treatment if required.

### HEALTH IMPROVEMENT PRACTITIONERS

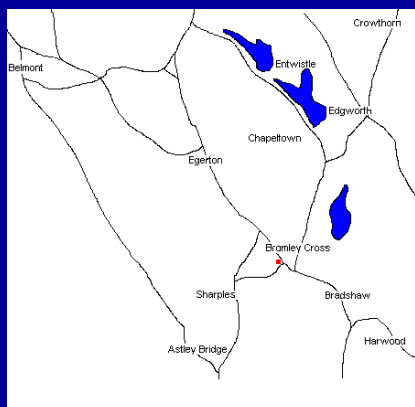
Jennifer Blackman and Naomi Sarsfield can help with lifestyle & dietary advice, NHS Health Checks and Carers checks.

### PHARMACISTS

Hasan Patel, Zaakirah Nadat & Saima Survay work for improvement of values & outcomes from medicines and consult patients directly regarding medication reviews and queries.

### PRACTICE AREA

The practice covers the area shown on the following map and is part of the Bolton Clinical Commissioning Group.



## **PRACTICE PERSONNEL**

### DOCTORS

#### Dr. Lawrence Wong

MB ChB (Glasgow) 1997 DCH. Dr. Wong has had further training in children's medicine.

#### Dr. Clare Peddie

MB ChB (Manchester) 2007 MRCGP. Dr. Peddie has had further training in Palliative Care.

#### Dr. Gabriella Hayden

MB ChB (Hons) (Manchester) 2018 MRCGP.

#### Dr. Omneya Elmakhzangy

MB BCh (Ain Shams University) 2006

### ADVANCED NURSE PRACTITIONERS

Joanne Shaw  
Rachel Barrett

### PRACTICE NURSES

Lesley Bunting  
Gillian Slater

### HEALTH CARE ASSISTANT

Lauren Drew

### PHLEBOTOMIST

Kath

### PRACTICE MANAGER

Gill Warburton

### DEPUTY PRACTICE MANAGER

Andrea Hart

### RECEPTIONISTS

Kath	Louise Porter
Carol Woodward	Louise Griffiths
Anne-Marie Donnelly	Ashleigh Jones
Shelly Stones	Mia Gerrard
Debra Greenhalgh	Nichola Carson

# **BROMLEY MEADOWS SURGERY**



EGERTON & DUNSCAR HEALTH CENTRE,  
DARWEN ROAD, BROMLEY CROSS, BL7 9RG

## **Dr. Lawrence Wong & Dr. Clare Peddie**

With

**Dr Gabriella Hayden &  
Dr. Omneya Elmakhzangy**

**Joanne Shaw & Rachel Barrett**  
(Advanced Nurse Practitioners)

**Telephone: 01204 463 232**

**[www.egertonanddunsicarhealthcentre.nhs.uk](http://www.egertonanddunsicarhealthcentre.nhs.uk)**

## **BROMLEY MEADOWS SURGERY**

### **GENERAL INFORMATION AND SERVICES**

#### **RECEPTION HOURS**

Monday-Friday 8.00am - 6.30pm

#### **APPOINTMENTS**

Surgeries are by appointment only. Some appointments are kept for urgent cases. Please telephone reception or book online. Telephone consultations are also available with the GPs and Nurses.

#### **BABY IMUNISATION CLINIC**

Telephone to book

#### **EMERGENCIES – OUTSIDE SURGERY OPENING HOURS**

If you need to be seen outside opening hours, please telephone **01204 463232** and follow the instructions on the answer machine.

#### **HOME VISITS**

If you are too unwell to attend the Surgery and require a Home Visit, please contact reception before 12.00pm if possible.

#### **REPEAT PRESCRIPTIONS**

Repeat prescriptions authorised by the Doctor can be obtained from reception by giving 48 working hours notice. These can be requested in person at the surgery by filling in a prescription request form (post in post box in foyer), on-line via the 'Patient Access' system (please ask for registration details), by post (please enclose S.A.E. for return) or via your nominated pharmacy.

#### **SMEAR TESTS**

The practice nurses carry out the smear tests. Please inform reception if you require a chaperone to be present for you procedure.

#### **HEALTH CHECKS**

All patients aged 40 and over should have a Health Check every 5 years. The consultation takes 30 minutes.

#### **IMMUNISATIONS FOR FOREIGN TRAVEL**

Please telephone the surgery, ideally at least six weeks before travel, for advice and a vaccination programme if appropriate.

#### **TRANSLATORS**

Dr. Wong speaks Mandarin and Fu Chow but none of the other GPs or practice nurses speak languages other than English. The practice does have access to the National Interpreting Service translators 24 hours a day as well as translation services for the deaf.

#### **DISABLED PATIENTS**

There is wheelchair access to the Health Centre and a

Disabled patient's toilet with baby changing facilities

#### **HOW TO REGISTER**

Patients wishing to register with the practice must fill in a new patient application form either online or a paper form from the reception. Patients must also make an appointment for a New Patient Health Check within six weeks of registration.

#### **REPORTS AND EXAMINATIONS**

Patients who require special examination or reports for pre-employment, HGV licences and insurance examination should contact the surgery for details and charges.

#### **COMPUTERS**

The practice is registered under the Data Protection Act and is GDPR compliant. Practice records are computerised.

Appropriate relevant information included in any emails to the practice will be added to your medical record.

#### **NAMED ACCOUNTABLE GP**

Every patient has to be allocated a named accountable GP who is responsible for your overall care at the practice. If you would like to know who your named GP is and or wish to change to another GP, please tell reception. Please note this will have no impact on who you are able to have a consultation with. You will still have the choice to see any Clinician at the practice.

#### **PATIENT FORUM**

The practice has a Patient Forum who meet regularly to discuss any issues relating to the surgery. If any patient wishes to join the group, please contact Gill Warburton at the Surgery for details.

#### **COMMENTS, SUGGESTIONS & COMPLAINTS**

Any comments, suggestions or complaints should be addressed to the Practice Manager, Mrs Gill Warburton. There is also a suggestions box in the waiting room

#### **HOW WE USE YOUR HEALTH RECORD**

Please pick up a leaflet from reception

#### **ON-LINE SERVICES**

Patients can now access to their detailed record in addition to the on-line facilities already offered of ordering prescriptions and booking appointments on-line. If you wish to register for any or all of these services, please take 2 forms of ID, one must be photo ID and the other must show your address to reception and they will organise for you to register for these services.

#### **CHAPERONE**

You may request a suitably trained chaperone for any procedure, test or examination. Friends and family are not permitted to act as chaperones. Please note—both male and female clinical team members work at the practice, if you have a preference please ensure you discuss this when you book your appointment. For more information, please speak to reception.

