

**Brief Notes from the Patient Forum Meeting**  
**held on Monday 15<sup>th</sup> January 2025**

**Present:- Derek Bailey, Irene Bailey, Gill Barnes, Avril Binns, Aftab Hussain, Yasmin Hussain, Rupert Leggett, Dr. Lawrence Wong and Gill Warburton**

**Apologies:- William Baldwin, Vivienne Lane, Alison Moore and Lesley Smith**

**AGENDA ITEMS:-**

- 1. Matters arising from the minutes of 23<sup>rd</sup> September 2024 meeting**
- 2. Feedback from the Christmas Party for the vulnerable and isolated patients**
- 3. Patient Questionnaire results analysis (2<sup>nd</sup> questionnaire in 2024)**
- 4. New GP – Dr. Omneya**
- 5. New Practice Pharmacist – Hasan Patel**
- 6. Any other business**
- 7. Date and time of next meeting**

**PRINCIPAL OUTCOMES OF DISCUSSIONS:-**

**1. Matters arising from the minutes of 23<sup>rd</sup> September 2024 meeting** - There were no matters arising from the minutes of the 23<sup>rd</sup> September 2024 meeting and the minutes were agreed as correct.

**2. Feedback from the Christmas Party for the vulnerable and isolated patients** - The party had been a great success and the practice had received many thank you cards from

**those who attended. It was agreed to hold the party again probably on Saturday 6th December and to make it a slightly shorter event. The Practice has already started compiling a list of invitees. Gill B. to begin canvassing for gifts and contributions from local businesses and schools. Gill W. to produce a letter for Gill Barnes to take round.**

**3. Patient Questionnaire results analysis (2<sup>nd</sup> questionnaire in 2024) - Gill ran through all the answers to the questions on the Patient Questionnaire and it was agreed that the results were extremely positive. It was agreed for Gill to look into doing several short questionnaires over the year with just 5 or 6 questions on each and to send these out electronically. Aftab offered to help Gill if needed.**

**4. New GP – Dr. Omneya – Gill told the group about Dr. Omneya who started working at the practice recently. She works on Mondays and Tuesdays. The feedback from patients so far has been very positive.**

**5. New Practice Pharmacist – Hasan Patel - Gill explained that Hasan, who is the main pharmacist at Cohens, is now working for the practice one day a week on a Wednesday to help with the repeat prescriptions.**

**6. Any other business – Derek explained about the superb service that he and Irene have received from several members of the integrated neighbourhood team which he has passed on to the integrated neighbourhood lead via Gill.**

**Rupert asked Lawrence about the numbers of sessions worked by the GPs at the practice.**

**Date and time of next meeting – it was agreed to meet on Monday 28<sup>th</sup> April at 6pm.**