

Compliments, Complaints and Suggestions?

▶ IF YOU HAVE A COMPLIMENT LET US KNOW, ITS GOOD TO KNOW WHEN WE GET THINGS RIGHT.

▶ IF YOU HAVE A COMPLAINT, ITS IMPORTANT WE TRY TO SORT THINGS OUT AS SOON AS POSSIBLE, SPEAK TO OUR RECEPTION SUPERVISOR ANNA WHO WILL TRY TO PUT THINGS RIGHT, IF IT CANNOT BE RESOLVED YOU CAN ASK FOR OUR COMPLAINTS LEAFLET WHICH OUTLINES THE PROCEDURE.

▶ WE ARE ALWAYS INTERESTED IN YOUR SUGGESTIONS TO IMPROVE OUR SERVICES, YOU CAN LET OUR RECEPTION TEAM KNOW IF YOU HAVE A SUGGESTION.

▶ WORK WITH US TO IMPROVE OUR SERVICES FOR EVERYONE.

