

ORDSALL HEALTH SURGERY

SPRING 2023 NEWSLETTER



Please join us in welcoming a few new members to our dynamic team here at Ordsall Health Surgery. We have 3 new GP Registrar's Dr Joshua Nivern, Dr Andrew Muress and Dr Saarah Miah. We also have 3 new members joining our reception team, so welcome to Cathie, Janice, and Kelsie. Good Luck to you all.

Updates Primary Care Network

A Primary Care Network (PCN) is an alliance of GP surgeries that work collaboratively with other health, social care, and voluntary organisations to improve patient services. In January 2019, NHS England asked all areas in the UK, including Salford, to set up Primary Care Networks as part of the <https://www.england.nhs.uk/operational-planning-and-contracting/>

The number of people living in Salford and across the country is growing. In addition, people are living longer and often with long-term health conditions like diabetes, heart disease and asthma or suffer from mental health issues.

Primary care networks (PCNs) build on the core work of current primary care services. For example, they enable GP practices within a specific area to provide more proactive, personalised, coordinated, and integrated health and social care for communities at a neighbourhood level. For more information about our PCN Salford South east PCN please visit <https://www.salfordsoutheastpcn.nhs.uk/>

So, what's new at the practice and useful information

As part of quality improvement and working closely with our PCN practices we have collectively identified an increased number of patients registering with complex communication and social needs, such as speech & language barriers, learning difficulties, agoraphobia and other major anxieties, complex social needs, patients at risk of loneliness and isolation.

To support our practice population and to address the above, we now have a practice Care Coordinator, who joined the team back in November 2022, her name is Maha and she will play an important role to proactively identify and work with certain patient cohorts to support in preparation

for clinical conversations and to ensure the patients fully understand and are actively involved in managing their care.

Maha, will also take on the role of our practice Carer's Link, who will assist and support carers to get the help and advice they need when looking after a relative or friend. So, a big welcome to Maha too.

Minor Eye Problems? Red Eyes? Flashes or Floaters? Any other problems?

NHS appointments are available at local optical practices. This service is for patients that are registered with a local GP where the service is commissioned, you can use this service. It is for people of all ages – adults and children. Children under 16 years must be accompanied with an adult at their appointment.

To make an appointment call one of the following participating practices

Eyeline Opticians, City Centre, 60 Fitzgerald Way, Salford M6 5HW
0161 737 1557

Specsavers (Salford), 24 Briar Hill Way, Salford, Greater Manchester M6 5FD
0161 743 8182

The Salford Respiratory Hub is now open

What is the Hub? Support for GP practices across Salford to help alleviate pressures from the increasing number of patients presenting with respiratory symptoms. Patients can be booked in by the GP practice for a face-to-face assessment at the clinical hub. **Who is eligible?** Adults and children with acute respiratory symptoms who need a face-to-face examination. **Operational hours** from St Andrews Medical Centre Annes (to rear of car park), 30 Russell Street, Eccles M30 0NU
Weekdays: 10am-8pm & Weekends 10am-10pm. Please ask at reception for further information on how to book an appointment.

GP Extended Hours

As part of our extended hours service and on-going PCN networking, there are additional GP appointments that are available for our patients' as follows, Monday to Friday evenings from 6.30pm to 7.45pm, you can be seen by a GP at the GP overflow hub, situated on Victoria Road, just facing Salford Royal Hospital.

There are also a mixture of GP pre-bookable, face-to-face appointments and telephone consultations on available on Saturdays from 9.15am to 4.30pm, the Saturday surgeries are held inside Pendleton Gateway, 1 Broadwalk Salford M6 5FX, close to Salford Shopping Centre. There are also HCA (Healthcare Assistants) appointments available for routine blood tests. To book into any of these appointments please contact our reception team on 0161 983 0080 who will be happy to book you in or give you more information.